

## SERVICE BULLETIN

Original Issue Date: 6/14  
 Model: 14/20RESA/RESAL  
 Market: Residential Generator Sets  
 Subject: Fuel Valve Damage

### Introduction

Kohler Power Systems has seen cases of damaged fuel solenoid valves because the valve is not being properly held with a wrench on the valve flats when the fuel supply connections are tightened. **Do not hold the valve at the solenoid coil when tightening or loosening the fuel pipe connections.** Holding the valve by the coil may damage the coil or coil support.

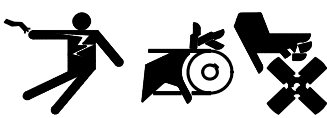
Damage caused by incorrect installation is not covered under warranty. Kohler Co. will not pay for fuel valves returned to the factory that are physically damaged.

### Safety Precautions

Observe the following safety precautions while performing this procedure.

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**⚠ WARNING**



**Accidental starting.  
Can cause severe injury or death.**

Disconnect the battery cables before working on the generator set. Remove the negative (-) lead first when disconnecting the battery. Reconnect the negative (-) lead last when reconnecting the battery.

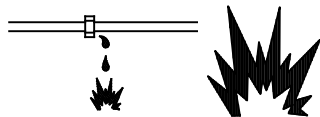
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**Disabling the generator set. Accidental starting can cause severe injury or death.** Before working on the generator set or equipment connected to the set, disable the generator set as follows: (1) Press the generator set off/reset button to shut down the generator set. (2) Disconnect the power to the battery charger, if equipped. (3) Remove the battery cables, negative (-) lead first. Reconnect the negative (-) lead last when reconnecting the battery. Follow these precautions to prevent the starting of the generator set by the remote start/stop switch.

Routing	Service Manager	Sales Manager	Parts Manager	Technician No. 1	Technician No. 2	Technician No. 3	Return This to
Initial Here							

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**⚠ WARNING**



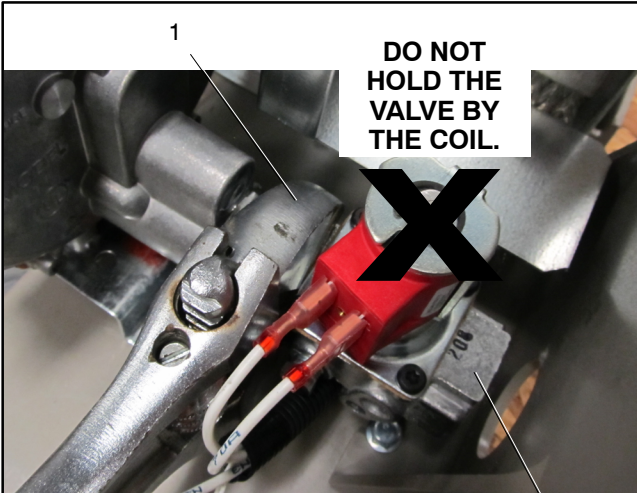
**Explosive fuel vapors.  
Can cause severe injury or death.**

Use extreme care when handling, storing, and using fuels.

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### Procedure

When connecting the inlet gas pipe to the generator set, hold the fuel solenoid valve using a 1 7/8 inch wrench on the flats of the valve body. See Figure 1.



**DO NOT HOLD THE VALVE BY THE COIL.**

1. Hold valve with wrench on flats of valve body  
 2. Alternate wrench location

**Note: Do NOT hold the valve coil when tightening connections.**

Figure 1 Wrench Locations