Warranty Policies and Procedures

Industrial



20-3250 kW Generator Sets
Trailer-Mounted Generator Sets
Transfer Switches and Bypass Isolation Transfer Switches
Switchgear
PowerScan™ Wireless Monitor





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Section 1 Warranty Policies and Practices

1.1 Warranty Policy Introduction

This publication explains warranty policies and practices for Kohler generator sets, transfer switches, switchgear, service parts, and accessories. Use this publication to determine warranty policies and procedures.

Note: If a unit is received with items missing or not as ordered, dealers should contact the distributor and distributors should contact the Kohler Co. sales coordinator. Provide unit model, serial number, spec number, Kohler sales order number, and the part number or specifics of missing or incorrect items.

1.2 Warranty Responsibility, Distributor

One provision of the Magnusson-Moss Consumer Product Warranty Law states that a retail seller of consumer products must make the text of the warranty available for the prospective buyer's review prior to sale. This pertains only to products covered by the limited warranty. Comply with this law by displaying a warranty wall poster in a conspicuous place in the sales area or by attaching a warranty hang tag to each Kohler product for sale in your place of business.

Before Delivery. Warranty responsibility begins before delivery. *Each authorized Kohler distributor/dealer is responsible for preventing new products from deteriorating in storage or prior to installation and also for preparing new products for delivery.* Failure to do so causes unnecessary expense and inconvenience to the distributor/dealer and customer. Damage or deterioration caused by improper storage is not covered under warranty. Successful Kohler distributors have proven that minimal investment in preparation prior to delivery eliminates unnecessary service calls and results in greater overall profits.

After Delivery. Explain the warranty and review the operation manual with the customer to stress the importance of high-quality service. Make the customer aware that authorized Kohler service distributors/ dealers must perform warranty repairs and that repairs made by unauthorized persons may result in denied warranty claims.

Note: Do not remove tags attached to the generator set. The seller must pass the warranty statement and all manuals to the end user. The end user must receive the operation manual, warranty policy statement, and if applicable the installation guide with the product.

Warranty Repairs. Authorized Kohler service distributors/dealers perform warranty repairs.

1.3 Customer Relations

Kohler limited warranties provide a basis for fair and equitable treatment.

When a customer returns a product to your place of business and requests a warranty repair, or when a customer requests a service call to repair a unit under warranty, treat the customer on a fair but firm basis. If the provisions of the warranty entitle the customer to a warranty repair, do the work graciously and promptly at no charge.

However, if you believe that the failure occurred for a reason other than a manufacturing defect, explain the warranty limitations to the customer. If you perform the repairs, collect payment from the customer. If the customer disputes the warranty status, forward the claim to Kohler Co. with full details for a final decision.

1.4 Warranty Coverage Limitations

The factory carefully prepares and designs each warranty document to preserve the distributor/dealer relationship with customers. The warranty applies to repair and replacement of defective parts caused by faulty material and/or workmanship in manufacture. It does not apply to defects caused by negligence in installation, operation, or service.

Refer to the warranty statements as outlined in Section 6.2 for items not considered manufacturing defects and, therefore, not covered by warranty.

1.5 Unit Registration

Have a Kohler dealer, distributor, or authorized representative perform the generator set, transfer switch or switchgear startup. All units must be registered with Kohler Co. online upon completion of the start-up procedures and acceptance of the unit by the end customer.

1.6 Warranty Start Date and Time Limits

Warranty coverage begins on the in-service date and expires according to the terms stated on the warranty statements (refer to Section 6.2). The paralleling switchgear system warranties begin on the completion date of the factory startup or six months from shipment, whichever occurs first. If you do not provide an online registration upon factory request when the first warranty claim arrives, the warranty starts on the factory ship date instead of the startup date.

The following items do not extend the warranty period:

- Generator set or system idle time
- Downtime during performed warranty repair or replacement

1.7 Repair Recommendations for Assemblies

Assembly. If a defective part of a Kohler product is a replaceable component of an assembly, repair the assembly by replacing the defective part whenever economically feasible.

Radiator. Repair the radiator instead of replacing it whenever economically feasible. The radiator serial number and date code will be required on the warranty claim form.

Injection Pump. The pump manufacturer's authorized service dealer must repair, not replace, the injection pump. The service dealer determines warranty coverage and submits warranty claims directly to the pump manufacturer. The end customer pays for repairs not covered under the pump's warranty.

Day Tanks and Subbase Tanks. Provide day tank or subbase tank identification codes on the warranty claim form.

Switchgear Circuit Breakers, PLCs, Protective Relays, and Touch Screens: Contact factory (switchgear service) for instructions.

Contact the factory for additional instructions, if necessary.



Startup Notification

Follow the startup checklist on the back of this form. Then complete the form. This form is required for coverage under the Kohler limited warranty and must be completely filled out at the time of initial startup. Representatives of the distributor/dealer and owner must sign the notification form. Signing this form represents acceptance of the unit and that all information on the startup form is correct. Please submit registration to Kohler Co. using the online warranty processing system. Users that do not have access to the online warranty site should mail a copy to Kohler.

Startup D	ate	
mo	day	yr

					_					
Authorized Kohler Representative Performing Startup				Startup			Ov	vner Name/Unit	Loca	ation
Telephone					-	Telephone				
Company Name				+	Company Name/	Owner				
Address					-	Address of Unit L	ocation			
Audios					Ľ	Address of Office	ocason			
City					'	City				
State						State				
ZIP/Postal Code					1	ZIP/Postal Code				
Country						Country				
						Round-trip miles servicing distribut	from nearest a tor/dealer to the	authorized Kohler he power system equipment:	:	
		Gen	erator Se	et and Engir	ne N	Nameplate	Inform	ation		
		Generator Set.		Engin					Engine No. 2	
Serial No.										
Model No.										
Spec. No										
		Application In	nformatio	on (one item	ı in	each colu	mn mus	t be checked)		
□ Industrial □ Residential/Commerc	ial		□ Mobil □ Statio	e/Towable/Traile nary	ler-M	founted		Prime Rental Standby		
		Transfe	r Switch	and Switch	ngea	ar Namepl	ate Info	rmation		
		ATS No. 1	A	ΓS No. 2	Τ	ATS No.	3	ATS No. 4		Switchgear
Serial No.										
Spec. No										
Contractor Serial No.										
Model No.										
Kohler Representative's Name (print)				Owner Representative's Name (print)						
Kohler Representative's Sig	Kohler Representative's Signature and Date				Ov	Owner Representative's Signature and Date				
	mo day yr			ут	_				mo	day yr
Form Distribution: Warranty Department, MS 072, Kohler Co., Kohler, WI 53044 PINK copy: Distributor YELLOW copy: Owner's Representative										

	Generator Set/Transfer Switch Installation Checklist										
Rea perf	This document has generic content and some items may not apply to some applications. Check only the items that apply to the specific application. Read and understand all of the safety precautions found in the Operation and Installation Manuals. Complete the Installation Checklist before performing the initial startup checks. Refer to Service Bulletin 616 for Warranty Startup Procedure Requirements regarding generator set models with ECM-controlled engines.										
	Does Not				Does Not						
Yes .	Apply		Verify that the engine is filled with oil and the cooling		Apply		Close the normal source circuit breaker or replace fuses				
_	_		system is filled with coolant/antifreeze.		_		to the transfer switch.				
Н			Prime the fuel system. Open all water and fuel valves. Temporarily remove the	ш	ш	30.	Check the normal source voltage, frequency, and phase sequence on three-phase models. The normal				
_	_	٥.	radiator cap to eliminate air in the cooling system. Replace radiator cap in step 21.			31.	source must match the load. Open the normal source circuit breaker or remove fuses				
		4.	Place the generator set master switch in the OFF/RESET position, Observe Not-in-Auto lamp and	_	_		to the transfer switch.				
			alarm, if equipped, on the controller.	_	ä	33.	Manually transfer the load to the normal source. Close the generator set main line circuit breakers, close				
		5.	Press the lamp test, if equipped on controller. Do all the alarm lamps on the panel illuminate?	_	_		the safeguard breaker, and/or replace the fuses connected to the transfer switch.				
		6.	Open the main line circuit breakers, open the safeguard breaker, and/or remove fuses connected to the generator set output leads.			34.	Place the generator set master switch in the RUN position.				
		7.	Turn down the speed control (electronic governor) or speed screw (mechanical governor).*			35.	Check the generator set voltage, frequency, and phase sequence on three-phase models. The generator set must match normal source and load.				
		8.	Verify the presence of lube oil in the turbocharger, if equipped. See the engine and/or generator set			36.	Place the generator set master switch in the OFF/RESET position.				
		9.	operation manual. Place the generator set master switch in the RUN position. Allow the engine to start and run for several			37.	Open the generator set main line circuit breakers, open the safeguard breaker, and/or remove the fuses connected to the transfer switch.				
			seconds.			38.	Reconnect the power switching device and logic				
			Verify that the day tank, if equipped, is energized. Place the generator set master switch in the	_	_		controller wire harness at the inline disconnect plug at the transfer switch.				
_		10	OFF/RESET position. Check for oil, coolant, and exhaust leaks.	ш	ш	39.	Close the normal source circuit breaker or replace fuses to the transfer switch. Place the generator set master switch to the AUTO position.				
ä	0		Turn on the water/oil heaters and fuel lift pumps. Check the battery charger ammeter for battery charging			40.	Close the generator set main line circuit breakers, close the safeguard breaker, and/or replace the fuses				
П	П	14.	Indication. Place the generator set master switch in the RUN	_	_		connected to the transfer switch.				
_	_		position. Verify whether there is sufficient oil pressure. Check for oil, coolant, and exhaust leaks.	ч	ч	41.	Place the transfer switch in the TEST position (load test or open normal source circuit breaker). NOTE: Obtain permission from the building authority before				
		15.	Close the safeguard circuit breaker. Adjust the engine speed to 50/60 Hz if equipped with an electronic governor or to 52.8/63 Hz if equipped with a mechanical governor.*				proceeding. This procedure tests transfer switch operation and connects building load to generator set power.				
		16.	If the speed is unstable, adjust according to the appropriate engine and/or governor manual.*			42.	Readjust frequency to 50 or 60 Hz with total building loads.*				
		17.	Adjust the AC output voltage to match the load voltage using the voltage adjusting control. See the generator	_	_		Verify that the current phase is balanced for three phase systems.				
П		18	set/controller operation manual. Allow the engine to reach normal operating coolant	П		44.	Release the transfer switch test switch or close the normal circuit breaker. The transfer switch should				
_	_		temperature.				retransfer to the normal source after appropriate time delay(s).				
	_		Check the operating temperature on city water-cooled models and adjust the thermostatic valve as necessary.	ш	ш	45.	Allow the generator set to run and shut down automatically after the appropriate cool down time delay(s).				
ч	ш	20.	Manually overspeed the engine to cause an engine shutdown (68-70 Hz on 60 Hz models and 58-60 Hz on 50 Hz models). Place the generator set master switch in the OFF/RESET position.*			46.	Set the plant exerciser to the customer's required exercise period, if equipped.				
		21.	Check the coolant level, add coolant as necessary, and replace the radiator cap. Verify that all hose clamps are			47.	Verify that all options on the transfer switch are adjusted and functional for the customer's requirements.				
		22.	tight and secure. Place the generator set master switch in the RUN			48.	If possible, run the building loads on the generator set for severall hours or perform the load bank test if required.				
_	_		position. Verify the engine low oil pressure and high coolant			49.	Verify that all the wire connections from the generator set to the transfer switch and optional accessories are				
_	_		temperature shutdowns.* Check the overcrank shutdown.*	_	_	EC	tight and secure.				
_			Place the generator set master switch in the OFF/RESET position.	u	ш	50.	Verify that the customer has the appropriate engine/generator set and transfer switch literature. Instruct the customer in the operation and maintenance				
\Box	П	26	Open the normal source circuit breaker or remove fuses				of the power system.				

* Some models with an Engine Electronic Control Module (ECM) may limit or prohibit adjusting the engine speed or testing shutdowns. Refer to appropriate documentation available from the manufacturer.

51. Fill out the startup notification at this time and send the white copy to the Generator Warranty Dept. Include the warranty form if applicable.

26. Open the normal source circuit breaker or remove fuses to the transfer switch.

27. Disconnect the power switching device and logic controller wire harness at the inline disconnect plug at the transfer switch. 28. Manually transfer the load to the emergency source.

Generator Set/Transfer Switch Installation Checklist This document has generic content and some items may not apply to some applications. Check only the items that apply to the specific application. Read and understand all of the safety precautions found in the Operation and Installation Manuals. Make the following installation checks before performing the Startup Checklist.							
Note: Use this form as a general guide, along with any applicable Improper installation voids the warranty.	codes or standards. Comply with all applicable codes and standards.						
Equipment Room or Weather Housing	Does Not						
Does Not Yes Apply	Yes Apply 25. Is there an exhaust line condensate trap with a drain						
1. Is the equipment installed in a fire-resistant room (made of non-combustible material) or in an outdoor weather housing?	installed? 26. Is the specified silencer installed and are the hanger and mounting hardware tightened?						
2. Is there adequate clearance between the engine and floor for service maintenance?	 27. Is a heat-isolating thimble(s) installed at points where exhaust lines pass through combustible 						
3. Is there emergency lighting available at the equipment room or weather housing?	wall(s) or partition(s)? 28. Is the exhaust line free of excessive bends and restrictions? Is the backgressure within						
4. Is there adequate heating for the equipment room or outdoor weather housing?	specifications?						
 5. Is the equipment room clean with all materials not related to the emergency power supply system 	29. Is the exhaust line installed with a downward pitch toward the outside of the building?						
removed? 6. Is the equipment room protected with a fire	30. Is the exhaust line protected from entry by rain, snow, and animals?						
protection system? Engine and Mounting	 31. Does the exhaust system outlet location prevent entry of exhaust gases into buildings or structures? 						
7. Is the mounting surface(s) properly constructed and leveled?	32. Are individuals protected from exposure to high temperature exhaust parts and are hot parts safety decals present?						
8. Is the mounting surface made from non-combustible	AC Electrical System						
material? 9. Was the generator-to-engine alignment performed after attaching the skid to the mounting base? Generator sets with two-bearing generators require	33. Does the nameplate voltage/frequency of the generator set and transfer switch match normal/utility source ratings?						
alignment.	34. Do the generator set load conductors have adequate ampacity and are they correctly connected to the circuit breakers and/or the emergency side of the						
☐ 10. Is the engine crankcase filled with the specified oil?	transfer switch?						
Cooling and Ventilation	35. Are the load conductors, engine starting cables, battery charger cables, and remote annunciator						
11. Is the cooling system filled with the manufacturer's specified coolant/antifreeze and purged of air?	leads installed in separate conduits? 36. Is the battery charger AC circuit connected to the						
 12. Is there adequate inlet and outlet air flow (electric louvers adjusted and ventilation fan motor(s) 	corresponding voltage? Transfer Switch, Remote Control System, Accessories						
connected to the corresponding voltage)? 13. Is the radiator duct properly sized and connected to the air vent or louver?	37. Is the transfer switch mechanism free of binding? Note: Disconnect all AC sources and operate the						
14. Are flexible sections installed in the cooling water lines?	transfer switch manually. 38. Are the transfer switch AC conductors correctly connected? Verify lead designations using the						
☐ ☐ 15. Is there an adequate/dedicated fuel supply?	appropriate wiring diagrams. 39. Is all other wiring connected, as required?						
☐ ☐ 16. Are the fuel filters installed?	Batteries and DC Electrical System						
☐ ☐ 17. Are the fuel tanks and piping installed in accordance with applicable codes and standards?	40. Does the battery(ies) have the specified CCA rating and voltage?						
18. Is there adequate fuel transfer tank pump lift capacity and is the pump motor connected to the corresponding voltage?	41. Is the battery(ies) filled with electrolyte and connected to the battery charger?						
corresponding voltage? 19. Is the fuel transfer tank pump connected to the emergency power source?	42. Are the engine starting cables connected to the battery(les)?						
20. Are flexible fuel lines installed between the engine fuel inlet and fuel piping?	43. Do the engine starting cables have adequate length and gauge?						
21. Is the specified gas pressure available at the fuel regulator inlet?	44. Is the battery(ies) installed with adequate air ventilation?						
22. Does the gas solenoid valve function?	45. Are the ends of all spark plug wires properly seated onto the coil/distributor and the spark plug?						
 23. Are the manually operated fuel and cooling water valves installed allowing manual operation or bypass 	Special Requirements						
of the solenoid valves?	46. Is the earthquake protection adequate for the equipment and support systems?						

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24. Is the exhaust line sized per guidelines and does it have flexible connector(s)? Is the flexible connector(s) straight?

Exhaust

Section 2 Generator Set Warranties

Stationary Standby and Prime Power Industrial Generator Set One-Year or Two Thousand (2000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

One (1) year from registered startup or two thousand (2000) hours (whichever occurs first). In any event, the warranty period will expire not later than thirty (30) months from the date of shipment from Kohler Co.'s feators.

Stationary Prime Power Generator Set & Accessories

One (1) year from registered startup or two thousand (2000) hours (whichever occurs first). In any event, the warranty period will expire not later than thirty (30) months from the date of shipment from Kohler Co.'s factory.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
- b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 19. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLER Power.com

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Industrial Trailer-Mounted Generator Set One-Year or One Thousand (1000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Warranty Coverage

Trailer-Mounted Generator Set & Accessories†

One (1) year from registered startup or one thousand (1000) hours (whichever occurs first). In any event, the warranty period will expire not later than thirty (30) months from the date of shipment from Kohler Co.'s factory.

† Accessories are generator set options included with the original purchase order and the trailer enclosure, chassis, and axle/wheels.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generatorset underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.
- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.

- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Accessories including but not limited to cables/cable ramps, HVAC units, light towers, power distribution packs, and transformers.
- 20. Travel time and mileage exceeding 150 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

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Section 3 Transfer Switch Warranty

Transfer Switch and Bypass Isolation Transfer Switch One-Year Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original consumer, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

Kohler Product

Warranty Coverage*

Transfer Switch and Bypass Isolation Switch

One (1) year from date of startup

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 6. Rental of equipment during performance of warranty
- Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 9. Maintenance items such as fuses, lamps, and adjustments.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative, or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-5373 12/99d

Section 4 Switchgear Warranty

Switchgear Power Systems One-Year Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, the Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon the Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

Kohler Product

Warranty Coverage*

Switchgear

One (1) year from the initial startup date or eighteen (18) months from date of shipment from factory, whichever occurs first.

* The warranty start date can be changed from the original purchaser's invoice date to the startup date if the warranty registration with the startup notification is completed and sent to the manufacturer within 12 months of the original purchaser's invoice date.

The following will not be covered by the warranty:

- Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 5. Original installation charges and startup costs.
- 6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- 8. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.
- Removal and replacement of non-Kohler-supplied options or equipment.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Power Systems Service Department, MS072, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-5504 8/05e

Section 5 Wireless Monitor Warranty

PowerScan[™] Wireless Monitor One-Year Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform the activation. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

Kohler Product

Warranty Coverage*

Wireless Monitor

One (1) year from activation date†

†Activation must occur within 24 months of original shipment by Kohler Co.

The following will **not** be covered by the warranty:

- 1. Normal wear and parts.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- 3. Damage caused by negligent maintenance.
- Original installation charges and the activation costs.
- Batteries and labor charges related to battery service.
- 6. Travel/transportation charges, costs, or supplies.
- 7. Rental of substitute equipment during performance of warranty repairs.

- 8. Parts purchased from sources other than Kohler Co. Replacement of a failed Kohler part with a non-Kohler part voids warranty on that part.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 12. Maintenance items such as fuses.

An activation notification date and device ID number must be on file at Kohler Co. Activation must be completed by an authorized Kohler distributor/dealer and received at Kohler Co.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6173 4/02

^{*}Some restrictions may apply.

Section 6 Extended Warranty and Warranty Program Features

6.1 Extended Warranty

6.1.1 Introduction

In lieu of the one-year limited warranty, Kohler Co. offers the following extended warranties for an additional charge:

Generator Sets

- 2-Year Basic
- 2-Year Prime
- 5-Year Basic
- 5-Year Comprehensive
- 10-Year Major Components

Transfer Switches and Bypass Isolation Transfer Switches

- 2-Year Basic
- 5-Year Basic
- 5-Year Comprehensive
- 10-Year Major Components

Switchgear

- 2-Year Basic
- 5-Year Basic

The warranties apply only to the generator set, the Kohler transfer switch that controls the generator set, and the optional equipment provided by Kohler Co. Upgrades to existing extended warranties are also available. Contact Kohler Co. for detailed information on extended warranties.

Note: Kohler Co. does not offer extended warranties on units used in agricultural, industrial trailer- mounted, or rental applications.

6.1.2 Start Date

Extended warranty coverage begins on the startup date or original warranty effective date, whichever occurs first.

6.1.3 Prices

There is a one-time charge for extended warranties. The Kohler On-Site Power Systems price list contains extended warranty prices. Products sold as part of the switchgear market are quoted on a project-specific basis.

6.1.4 Purchase Policies

The distributor must purchase an extended warranty from Kohler Co. within one year of the startup date and before the unit's operating hours exceed the limit of the existing warranty. The manufacturer makes no exceptions to this rule. Extended warranties are not transferable from one unit to another. Extended warranties are nonrefundable.

Distributors may use the Electronic Data Interchange (EDI) system to purchase an extended warranty if the distributor purchases the extended warranty on the same purchase order as the generator set, transfer switch, or switchgear. Use the registration procedure in Section 6.1.6 Registration Procedure, to purchase an extended warranty separate from the generator set, transfer switch, or switchgear.

6.1.5 Requirements

Submit the following documents to register an extended warranty:

- An online registration must be submitted prior to registering an extended warranty purchase request.
- A company purchase order must accompany the request for extended warranties purchased after unit has been shipped.
- Both the invoice & purchase order must be included for extended warranty upgrades (purchase order must include the upgrade fee).

6.1.6 Registration Procedure

Distributor Responsibilities

Requests for purchase of extended warranty as well as upgrades are submitted online at http://generatorwarranty.kohlernet.com. The online warranty site includes step by step instructions to guide you through the process.

NOTE: Both extended warranty purchases and upgrades to the existing warranty must be submitted online within the first year of service.

Manufacturer Responsibilities

Upon receipt of the online Extended Warranty Purchase Request the manufacturer will review and process, deny or return for feedback.

6.2 Warranty Program Features

6.2.1 Industrial Generator Set

		Extended						
		2-Year		5-Ye	10-Year Major			
	1-Year	Basic	Prime	Basic	Comprehensive	Components		
Warranty Form Number	TP-5374	TP-5497	TP-5560	TP-5498	TP-5561	TP-5562		
Application	Stationary Standby and Prime Power	Stationary Standby	Stationary Prime Liquid-Cooled Diesel, 20 kW and Larger	Stationary Standby	Stationary Standby	Stationary Standby Liquid-Cooled Diesel, 20 kW and Larger		
Warranty Period from Startup Date	One year or 2000 hours	Two years or 2000 hours	Two years or 6000 hours	Five years or 3000 hours	Five years or 3000 hours	Ten years or 3000 hours		
Parts Reimbursement	Standard	Standard	Standard	Standard	Standard	Standard major components only in years 6–10 or up to 3000 hours		
Labor	Standard	Standard	Standard	Through second year only	Standard	Through second year only		
Travel/Mileage Round Trip (maximum)*	483 km (300 miles)	483 km (300 miles)	483 km (300 miles)	483 km (300 miles) through second year only	483 km (300 miles)	483 km (300 miles) through second year only		
Deductibles	None	None	None	None	None	None		
	Deductibles None None None None None None None None							

6.2.2 Industrial Transfer Switch and Bypass Isolation Switch

		Extended						
	1-Year	2-Year Basic	5-Year Basic	5-Year Comprehensive	10-Year Major Components			
Warranty Form Number	TP-5373	TP-6085	TP-6086	TP-6087	TP-6088			
Application	All	All	All	All	All			
Warranty Period from Startup Date	One year	Two years	Five years	Five years	Ten years			
Parts Reimbursement	Standard	Standard	Standard	Standard	Standard major components only in years 6-10			
Labor	Standard	Standard	Through second year only	Standard	Through second year only			
Travel/Mileage Round Trip (maximum)*	483 km (300 miles)	483 km (300 miles)	483 km (300 miles) through second year only	483 km (300 miles)	483 km (300 miles) through second year only			
Deductibles	None	None	None	None	None			

6.2.3 Industrial Switchgear

		Extended		
	1-Year	2-Year Basic	5-Year Basic	
Warranty Form Number	TP-5504	TP-6075	TP-6074	
Application	All	All	All	
Warranty Period from Startup Date	One year	Two years	Five years	
Parts Reimbursement	Standard	Standard	Standard	
Labor	Standard	Standard	Through second year only	
Travel/Mileage Round Trip (maximum)*	483 km (300 miles)	483 km (300 miles)	483 km (300 miles) through second year only	
Deductibles	None	None	None	

^{*} Applies to US installations only. Contact the warranty administrator for information on international installations.

6.2.4 Industrial Trailer-Mounted

	Base Warranty for Towable Units†
Warranty Form Number	TP-6170
Application	Industrial Trailer-Mounted
Warranty Period from Startup Date	One year or 1000 hours
Parts Reimbursement	Standard
Labor	Standard
Travel/Mileage Round Trip (maximum)*	241.5 km (150 miles)
Deductibles	None

^{*} Applies to US installations only. Contact the warranty administrator for information on international installations.

[†] Extended warranties for industrial trailer-mounted units are not available.

6.2.5 Wireless Monitor

Base Warranty for Wireless Monitor†
TP-6173
All
One year from activation date
Standard
Standard
None

6.3 Extended Warranty Policy Statements

The following pages show the extended warranty statement details.

Stationary Standby Industrial Generator Set Extended Two-Year or Two Thousand (2000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect inmaterials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Produc

Stationary Standby Generator Set & Accessories

Warranty Coverage

Two (2) years from registered startup or two thousand (2000) hours (whichever occurs first).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will **not** be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generator set under load (stationary applications only).
- Original installation charges and startup costs.
- Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 19. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5497 8/13d

Stationary Prime Power Industrial Generator Set Extended Two-Year or Six Thousand (6000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, ormake appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Warranty Coverage

Stationary Prime Power Generator Set & Accessories

Two (2) years from registered startup or six thousand (6000) hours (whichever occurs first).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will **not** be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
- Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 19. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5560 8/13d

Stationary Standby Industrial Generator Set Extended Five-Year or Three Thousand (3000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Five (5) years from registered startup or three thousand (3000) hours (whichever occurs first). Labor and travel charges are included in the warranty for the first and second year of the five-year warranty.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generator set under load (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Labor and travel charges for the third, fourth, and fifth years of the warranty.
- 20. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5498 8/13d

Stationary Standby Industrial Generator Set Extended Five-Year or Three Thousand (3000)-Hour Comprehensive Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, ormake appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Five (5) years from registered startup or three thousand (3000) hours (whichever occurs first).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will **not** be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and racs.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 19. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5561 8/13d

Stationary Standby Industrial Generator Set Extended Ten-Year or Three Thousand (3000)-Hour Major Components Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, ormake appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Ten (10) years from registered startup or three thousand (3000) hours (whichever occurs first). Labor and travel changes are included in the warranty for the first and second year of the ten-year warranty.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.
- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 9. Rental of equipment during performance of warranty repairs.

- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Labor and travel charges for the third through the tenth year of the warranty.
- Parts after year five of the warranty or 3000 hours except for the following major components:
 - Engine—Cylinder block, camshaft, crankshaft, connecting rods, flywheel.
 Alternator—Main rotor, main stator, drive disk.
- 21. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5562 8/13e

Extended Two-Year Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for two years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires two years after date of startup.*

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 9. Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6085 2/00b

Extended Five-Year Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for five years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires five full years after date of startup. Labor is chargeable to warranty for the first two years of the five-year warranty.*

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 6. Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.
- 11. Labor and travel charges for third, fourth, and fifth years of warranty.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6086 2/00b

Extended Five-Year Comprehensive Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for five years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires five full years after date of startup.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 6. Rental of equipment during performance of warranty repairs.
- Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 9. Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6087 2/00b

Extended Ten-Year Major Components Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for ten years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires ten full years after date of startup. Labor is chargeable to warranty for the first two years of the ten-year warranty.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will not be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.
- 11. Labor and travel charges for the third through the tenth year of the warranty.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6088 2/00b

Switchgear Power Systems Extended Two-Year Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for two years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

Extended warranty must be purchased at time of order or in accordance with Kohler policy in effect at the time of product shipment.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires two full years after date of startup, not to exceed thirty (30) months from date of shipment.

The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 5. Original installation charges and startup costs.
- 6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- 8. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 10. Maintenance items such as fuses, lamps, and adjustments.
- 11. Removal and replacement of non-Kohler-supplied options or equipment.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Power Systems Service Department, MS072, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6075 8/05c

Switchgear Power Systems Extended Five-Year Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for five years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

Extended warranty must be purchased at time of order or in accordance with Kohler policy in effect at the time of product shipment.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires five full years after date of startup, not to exceed sixty-six (66) months from date of shipment.

The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will not be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Use of other than factory-supplied or -approved repair parts and/or procedures.

- 5. Original installation charges and startup costs.
- 6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 7. Rental of equipment during performance of warranty repairs.
- 8. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 10. Maintenance items such as fuses, lamps, and adjustments.
- 11. Removal and replacement of non-Kohler-supplied options or equipment.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Power Systems Service Department, MS072, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6074 8/05c

Section 7 Service Parts Warranty

7.1 Warranty Period

Kohler Co. warrants all service parts for 90 days following installation regardless of the warranty status of the Kohler unit in which they are installed. Kohler Co. warrants service parts against defects in material or workmanship when an authorized Kohler generator set service outlet installs the parts on a Kohler generator set, automatic transfer switch, or switchgear. Kohler Co. gives no allowance for labor, travel time, mileage, or incidental or consequential damages.

Parts sold over the counter and installed by an end customer or non-Kohler dealer do not carry a Kohler warranty. If you find a new part from your stock defective in material or workmanship, file a stock part claim.

7.2 Defective Assembly Components

If the defective new part is a replaceable component of an assembly in your stock, repair the assembly by replacing only the defective part whenever economically feasible. Refer to Section 1.7, Repair Recommendations for Assemblies.

7.3 Failed Part Warranty Claim

Claims for failed parts are submitted online. Users that need access for claims submission must successfully complete the e-learning course in order to submit claims online. Please contact the Warranty Dept. at warranty@kohler.com to obtain registration form.

Section 8 Reconditioned Generator Set Warranties

8.1 Class Generator Set Definitions (Used/Noncurrent, Class I, II, III)

The number of operating hours and condition of the unit define generator set classes. Use the classifications listed below as a guideline for the generator set's condition.

Used/Noncurrent. Newly built generator sets returned from testing or trade shows.

Class I. Generator sets returned to the factory showing minor evidence of use. Kohler Co. has restored Class I generator sets to operating condition. Class I generator sets may or may not include models of the latest specifications.

Class II. Generator sets returned to the factory showing evidence of extensive use. Kohler Co. has repainted and restored Class II generator sets to operating condition. Class II generator sets may not include models of the latest specifications.

Class III. Generator sets returned to the factory showing evidence of extensive use. Kohler Co. repaints some Class III generator sets and restores them to operating condition. Class III generator sets are usually older models and styles.

8.2 Class Generator Set Hours of Use and Warranty Coverage

Figure 8-1 summarizes accumulated operating hours and warranty periods for reconditioned generator sets.

		nulated ng Hours	
Classification	Diesel	Gas/ Gasoline	Warranty Coverage
Used/Noncurrent	Up to 50	Up to 25	Standard
Class IG	_	26-100	6 months
Class ID	51-150	_	6 months
Class IIG	_	101-200	30 days
Class IID	151-300	_	30 days
Class III	Over 300	Over 200	None, but warranted to work at time of receipt

Figure 8-1 Warranty Coverage for Reconditioned Generator Sets

Section 9 Engine Warranties

Kohler distributors/dealers are authorized to service the following generator set engines:

- Detroit Diesel*
- Ford
- General Motors
- John Deere**
- Kohler®
- Mitsubishi***
- Yanmar
- Volvo

Waukesha engines must be repaired by an authorized Waukesha Engine Service Department.

Kohler generator set distributors are responsible for arranging the warranty on engines not listed above even though the engines are covered by the engine manufacturer's warranty and not by the Kohler Co. warranty. Arrange the warranty repair on a local basis; refer to the engine manufacturer's nearest authorized distributor or center listed in the yellow pages.

- * Distributors/dealers are authorized to service Detroit Diesel generator set engines only if they have factory training and a dealer number from the engine manufacturer.
- ** Distributors/dealers are authorized to service John Deere generator set engines only if they have factory training and authorization by the engine manufacturer.
- *** Contact the Kohler Co. Field Service Department.

Use the following procedure if a Kohler generator set under extended warranty has an engine not included in the previous paragraph or no longer under warranty by the engine manufacturer but still within the Kohler warranty period:

1. Arrange the repair with a local authorized dealer. File a claim with Kohler Co. Attach a copy of your invoice/bill for the engine repair to the claim.

OR

2. Submit an online claim requesting pre-authorization before starting the repair. Kohler Co. reviews requests on an individual basis.

Section 10 Warranty Reimbursement Policy

Upon approval of the claim, Kohler Co. will issue the payment/credit as outlined in this section.

10.1 Kohler Parts

Reimbursement for parts used for warranty repairs follows the profit schedule below.

Note: Reimbursement with profit applies only to distributor/dealer-inventoried Kohler (stock item codes 1 and 2) parts.

10.1.1 Reimbursement for Warranty Repairs

Service Parts	Distributor	Dealer		
Generator or ATS stock codes 1 and 2 parts (profit applies)	List less 28%	List less 10%		
Other generator or ATS parts (profit not applicable)	Net price	List less 25%		
Note: Kohler Engine Part. Refer to the generator set service parts price indicator (see Section 10.1.2).				

10.1.2 Generator Set Parts Price Indicator

Part No.	Price Indicator Type		
TP-5426	Printed Version		
TP-6070-CD	CD-ROM		

10.2 Repair Cost Limits

If the estimated repair costs (parts and labor), including short block or engine replacement, exceed 50% of the product's original net value, submit a pre-authorization claim before starting the repair as Kohler Co. may elect to replace the product. In case of replacement, the warranty on the replacement product assumes the balance of the original warranty period.

Note: If a single repair is expected to exceed \$3,000 submit a pre-authorization claim to Kohler Co. for authorization prior to the start of the repair.

10.3 Labor Rates

Use the retail labor rate registered at Kohler Co. to determine the labor credit. All labor rates and labor rate increases are subject to Kohler Co. approval. Kohler Co. does not allow overtime labor rates. If the customer demands overtime work, the customer must pay the difference between overtime and standard hourly rates.

Note: Kohler Co. requires dealers and distributors to register their retail labor rates. To register and change labor rates, request Form K-325, Kohler Dealer Agreement Registration and Change Notification, from your distributor. The distributor forwards a copy to Kohler Co. Customer Communications for processing.

10.4 Travel

Kohler Co. pays travel time and mileage for warranty repair parts as follows:

Stock Item Codes	Travel Time and Mileage	
1 or 2	One Round Trip	
3, 4, or 5	Two Round Trips	

Kohler Co. limits *total mileage* payment per repair to the distributor's area of responsibility (regardless of the number of round trips required) as follows:

Application	Mileage Limit			
Stationary	483 km (300 miles)*			
Industrial Rental	241.5 km (150 miles)*			
* Applies to US installations. Contact the generator set warranty administrator for international installations.				

Kohler Co. pays *travel time* at your retail labor rate as registered at Kohler Co. and reimburses travel time at a travel rate of 45 miles per hour plus an operating expense of 66 cents per mile.

Kohler Co. pays international claims based on the currency conversion rates in effect at the time the claim is paid.

Kohler Co. allows air travel not exceeding vehicle mileage and travel time charges. Attach the air travel receipt to the claim form.

Exclusions

- Kohler Co. issues travel credit for one person only. Kohler Co. does not accept expenses for supervisory personnel.
- Kohler Co. does not allow travel time for replacement of defective components which do not affect normal
 operation of the unit and which could be replaced during the next scheduled maintenance visit.
- Kohler Co. does not allow travel time for problems detected during initial startup. Include startup travel time in the job startup cost.

10.5 Freight Charges

The Kohler Co. warranty covers ground freight only.

Note: The warranty does not cover emergency order charges on service parts with stock codes 1 or 2.

Note: Kohler Co. does not cover freight charges incurred for non-Kohler parts purchased or ordered to replace failed Kohler parts.

10.6 International Duties/Special Charges

Kohler Co. reimburses for duties and special charges at the Kohler Co. approved, registered rate.

10.7 Generator Set or ATS Replacement

If the distributor/dealer replaces a complete generator set under warranty with a unit from stock (requires Kohler Co. authorization; submit an online pre-authorization claim before unit is replaced). Kohler Co. reimburses the distributor/dealer an additional 3% of the servicing account net cost of the generator set when the unit comes from inventory. This does not apply to units ordered from the factory.

Kohler Co. reimburses the distributor/dealer on a net cost basis for units ordered from the factory for warranty replacement purposes. Replacement units assume the remainder of the original unit's warranty period.

Note: Kohler Co. does not reimburse for replacement units without a copy of the invoice for the replacement attached to the claim when submitting for review.

Section 11 Warranty Submittal Procedure

Claims are submitted online to Kohler Co. Upon successful completion of the "e-learning" course the factory will provide the user with a login and password to the warranty system. The online warranty system provides helpful information on the different claim types as well as instructions and answers to frequently asked questions.

Some items to note:

- Do not submit claims until repair is complete unless requesting pre-authorization.
- Claims are to be submitted within 30 days of repair.
- Hold defective parts for 90 days from the date of the claim payment. Kohler Co. may request return at anytime within that 90 day period.
- Claims that are in the approved pre-authorization folder, pending part return folder and feedback folder require action from the user that submitted the claim in order to move claim forward.
- EFFECTIVE 4/15/14 approved pre-authorization claims older than 6 months will be removed from the system.

Section 12 Generator Warranty Return Procedure

Generator Warranty Return

When Kohler Co. requires the return of a claimed inoperative part, the claim is moved to the "Pending Part Return Folder" in the online warranty system. The service entity must complete the PSR following the online instructions and returned item(s) must be received at the factory within 30 days to avoid claim rejection.

NOTE: Once a claim has been rejected for non-return of parts it cannot be resubmitted.

Kohler Co. offers no reimbursement for materials returned without authorization. Kohler Co. reserves the right to return or scrap materials from unauthorized returns.

Section 13 Warranty Claim Payment Appeal Procedure

Kohler Co. attempts to be fair and consistent in the administration of the warranty policies and procedures. If you are not satisfied with claim payment, use the following appeal process.

13.1 Warranty Claim Reimbursement Appeal Process

Appeals are submitted on a paid claim by copying the claim, removing the items that have already been paid and submitting the additional item(s) with an explanation of the appeal.

13.2 Verify Warranty Coverage in Advance

You can reduce warranty claim disputes by verifying warranty coverage in advance by using the unit history section of the warranty site or submit a claim for pre-authorization.

KOHLER.Power Systems

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