Warranty Policies and Procedures

Residential/Commercial Generator Sets and Transfer Switches



KOHLER.Power Systems



Table of Contents

		_
Section 1 Warranty F	olicies and Practices	4
1.1	Warranty Policy Introduction	4
1.2	Warranty Responsibility, Distributor	4
1.3	Customer Relations	4
1.4	Warranty Coverage Limitations	4
1.5 1.6	Unit Registration Warranty Start Date and Time Limits	4 5
1.7	Repair Recommendations for Assemblies	5
	Set Warranties	9
		19
	Varranties, Features and Registration	21
4.1	Extended Warranty	21
4.2	Registration Procedure	22
4.3	Program Features	23
4.4	Policy Statements	23
	rts Warranty	32
5.1 5.2	Warranty Period	32
5.2 5.3	Defective Assembly Components Failed Part Warranty Claim	32 32
5.4	Warranty on Sales Kit	35
_		33
6.1	ned Generator Set Warranties Class Generator Set Definitions (Used/Noncurrent, Class I, II, III)	33
6.2	Class Generator Set Hours of Use and Warranty Coverage	33
Section 7 Engine Wa	rranties	34
	eimbursement Policy	35
8.1	Kohler Parts	35
8.2	Repair Cost Requiring Factory Preauthorization	35
8.3	Labor Rates	35
8.4	Travel	36
8.5	Freight Charges	36
8.6 8.7	International Duties/Special Charges Conserver Set or ATS Replacement	36 37
	Generator Set or ATS Replacement	
	ubmittal Procedure	38
	Warranty Return Procedure	
	Claim Payment Appeal Procedure	
	Warranty Claim Reimbursement Appeal Process Verify Warranty Coverage in Advance	40 40
11.2	VEHIV WALIALITY COVERAGE III AGVANCE	4U

Section 1 Warranty Policies and Practices

1.1 Warranty Policy Introduction

This publication explains warranty policies and practices for Kohler generator sets, transfer switches, switchgear, service parts, and accessories. Use this publication to determine warranty policies and procedures.

Note: If a unit is received with items missing or not as ordered, dealers should contact the distributor and distributors should contact the Kohler Co. sales coordinator. Provide unit model, serial number, spec number, Kohler sales order number, and the part number or specifics of missing or incorrect items.

1.2 Warranty Responsibility, Distributor

One provision of the Magnusson-Moss Consumer Product Warranty Law states that a retail seller of consumer products must make the text of the warranty available for the prospective buyer's review prior to sale. This pertains only to products covered by the limited warranty. Comply with this law by displaying a warranty wall poster in a conspicuous place in the sales area or by attaching a warranty hang tag to each Kohler product for sale in your place of business.

Before Delivery. Warranty responsibility begins before delivery. *Each authorized Kohler distributor/dealer is responsible for preventing new products from deteriorating in storage or prior to installation and also for preparing new products for delivery.* Failure to do so causes unnecessary expense and inconvenience to the distributor/dealer and annoys the customer. Successful Kohler distributors have proven that minimal investment in preparation prior to delivery eliminates unnecessary service calls and results in greater overall profits.

After Delivery. Explain the warranty and review the operation manual with the customer to stress the importance of high-quality service. Make the customer aware that authorized Kohler service distributors/dealers must perform warranty repairs and that repairs made by unauthorized persons may result in denied warranty claims.

Note: Do not remove tags attached to the generator set. The seller must pass the warranty statement and all manuals to the end user. The end user must receive the operation manual, warranty policy statement and, if applicable, the installation guide with the product.

Warranty Repairs. Authorized Kohler service distributors/dealers perform warranty repairs.

1.3 Customer Relations

Kohler limited warranties provide a basis for fair and equitable treatment.

When a customer returns a product to your place of business and requests a warranty repair, or when a customer requests a service call to repair a unit under warranty, treat the customer on a fair but firm basis. If the provisions of the warranty entitle the customer to a warranty repair, do the work graciously and promptly at no charge.

However, if you believe that the failure occurred for a reason other than a manufacturing defect, explain the warranty limitations to the customer. If you perform the repairs, collect payment from the customer. If the customer disputes the warranty status, forward the claim to Kohler Co. with full details for a final decision.

1.4 Warranty Coverage Limitations

The factory carefully prepares and designs each warranty document to preserve the distributor/dealer relationship with customers. The warranty applies to repair and replacement of defective parts caused by faulty material and/or workmanship in manufacture. It does not apply to defects caused by negligence in installation, operation, or service.

Read the warranty statements in Sections 2-3 carefully for items not considered manufacturing defects and therefore not covered by warranty.

1.5 Unit Registration

Have a Kohler dealer, distributor, or authorized representative perform the generator set and transfer switch startup. All units must be registered with Kohler Co. online upon completion of the start-up procedures and acceptance of the unit by the end customer.

1.6 Warranty Start Date and Time Limits

Warranty coverage begins on the in-service date and expires according to the terms stated on the warranty statements (Sections 2 and 3). All units must be registered using the online warranty system. If you attempt to file a claim on a unit that has not been registered you will be prompted to complete the Registration Submission.

The following items do not extend the warranty period:

- Generator set or system idle time
- Downtime during performed warranty repair or replacement

1.7 Repair Recommendations for Assemblies

Assembly. If a defective part of a Kohler product is a replaceable component of an assembly, repair the assembly by replacing the defective part whenever economically feasible.

Radiator. Repair the radiator instead of replacing it whenever economically feasible. The radiator serial number and date code will be required on the warranty claim form.

Injection Pump. The pump manufacturer's authorized service dealer must repair, not replace, the injection pump. The service dealer determines warranty coverage and submits warranty claims directly to the pump manufacturer. The end customer pays for repairs not covered under the pump's warranty.

Day Tanks and Subbase Tanks. Contact the factory for instructions.

Note: Provide day tank or subbase tank identification codes on the warranty claim.



Startup Notification

Follow the startup checklist on the back of this form. Then complete the form. This form is required for coverage under the Kohler limited warranty and must be completely filled out at the time of initial startup. Representatives of the distributor/dealer and owner must sign the notification form. Signing this form represents acceptance of the unit and that all information on the startup form is correct. Please submit registration to Kohler Co. using the online warranty processing system. Users that do not have access to the online warranty site should mail a copy to Kohler.

Startup D)ate		
mo	day	yr	

Authorized Kohle	r Re	presentative Per	forming	Startup			Ov	vner Name/Unit	Loca	ation
Telephone						Telephone				
Company Name					Company Name/Owner					
Address						Address of Unit L	ocation			
Chr						City				
City						City				
State						State				
ZIP/Postal Code						ZIP/Postal Code				
Country						Country				
						,				
								authorized Kohler he power system equipment:		
		Gene	erator Se	et and Engi	ne	Nameplate	Inform	ation		
		Generator Set.	No 1	Engi	ne N	No. 1	Ger	nerator Set No. 2		Engine No. 2
Serial No.										
Model No.										
Spec. No										
		Application In	formatio	on (one iten	n ir	n each colu	mn mus	st be checked)		
☐ Industrial ☐ Residential/Commerc	ial		□ Mobil □ Statio	e/Towable/Trai onary	ler-l	er-Mounted Prime Rental Standby				
		Transfe	r Switch	and Switch	hge	ear Namep	late Info	rmation		
		ATS No. 1	A	TS No. 2	I	ATS No.	.3	ATS No. 4		Switchgear
Serial No.					1					
Spec. No					1					
Contractor Serial No.										
Model No.	, .							- (- : n		
Kohler Representative's Name (print)				Owner Representative's Name (print)						
Kohler Representative's Signature and Date			(Owner Representative's Signature and Date						
		mo	day _	yr					mo	day yr
Form Distribution: Warranty Department, MS	072, I	Kohler Co., Kohler, WI	53044		PI	INK copy: Dist	ributor	YELLO	W co	py: Owner's Representative K-625 (1/13)

Generator Set/Transfer Switch Installation Checklist

This document has generic content and some items may not apply to some applications. Check only the items that apply to the specific application. Read and understand all of the safety precautions found in the Operation and Installation Manuals. Make the following installation checks before performing the Startup Checklist.

Note: Use this form as a general guide, along with any applicable codes or standards. Comply with all applicable codes and standards. Improper installation voids the warranty.

Equip	men	t Room or Weather Housing		Does Not		
Does Not			Yes A	_		to the control of the
Yes Apply				ш	25.	Is there an exhaust line condensate trap with a drain installed?
	1.	Is the equipment installed in a fire-resistant room (made of non-combustible material) or in an outdoor weather housing?			26.	Is the specified silencer installed and are the hanger and mounting hardware tightened?
	2.	Is there adequate clearance between the engine and floor for service maintenance?			27.	Is a heat-isolating thimble(s) installed at points where exhaust lines pass through combustible wall(s) or partition(s)?
		Is there emergency lighting available at the equipment room or weather housing?			28.	Is the exhaust line free of excessive bends and restrictions? Is the backpressure within
	4.	Is there adequate heating for the equipment room or outdoor weather housing?			29	specifications? Is the exhaust line installed with a downward pitch
	5.	Is the equipment room clean with all materials not related to the emergency power supply system removed?	_	_		toward the outside of the building? Is the exhaust line protected from entry by rain,
	6.	Is the equipment room protected with a fire	_	_		snow, and animals? Does the exhaust system outlet location prevent
Engin	0.90	protection system?	. •	_	51.	entry of exhaust gases into buildings or structures?
		Is the mounting surface(s) properly constructed and leveled?			32.	Are individuals protected from exposure to high temperature exhaust parts and are hot parts safety decals present?
	8.	Is the mounting surface made from non-combustible	AC	Ele	ectri	ical System
		material?			33.	Does the nameplate voltage/frequency of the
<u> </u>	9.	Was the generator-to-engine alignment performed after attaching the skid to the mounting base? Generator sets with two-bearing generators require	_	_		generator set and transfer switch match normal/utility source ratings?
		alignment.			34.	Do the generator set load conductors have adequate ampacity and are they correctly connected to the
Lubric						circuit breakers and/or the emergency side of the
		Is the engine crankcase filled with the specified oil?		_	25	transfer switch?
	_	nd Ventilation Is the cooling system filled with the manufacturer's	. "	_	33.	Are the load conductors, engine starting cables, battery charger cables, and remote annunciator leads installed in separate conduits?
		specified coolant/antifreeze and purged of air? Is there adequate inlet and outlet air flow (electric		0	36.	Is the battery charger AC circuit connected to the corresponding voltage?
		louvers adjusted and ventilation fan motor(s) connected to the corresponding voltage)?	Tra	nsf	er S	Switch, Remote Control System, Accessories
	13.	Is the radiator duct properly sized and connected to the air vent or louver?			37.	Is the transfer switch mechanism free of binding? Note: Disconnect all AC sources and operate the transfer switch manually.
	14.	Are flexible sections installed in the cooling water lines?		0	38.	Are the transfer switch AC conductors correctly connected? Verify lead designations using the
Fuel						appropriate wiring diagrams.
		Is there an adequate/dedicated fuel supply?				Is all other wiring connected, as required?
		Are the fuel filters installed?	Bat	teri	es	and DC Electrical System
		Are the fuel tanks and piping installed in accordance with applicable codes and standards?			40.	Does the battery(ies) have the specified CCA rating and voltage?
	18.	Is there adequate fuel transfer tank pump lift capacity and is the pump motor connected to the corresponding voltage?			41.	Is the battery(ies) filled with electrolyte and connected to the battery charger?
00	19.	Is the fuel transfer tank pump connected to the emergency power source?			42.	Are the engine starting cables connected to the battery(ies)?
	20.	Are flexible fuel lines installed between the engine fuel inlet and fuel piping?			43.	Do the engine starting cables have adequate length and gauge?
	21.	Is the specified gas pressure available at the fuel regulator inlet?			44.	Is the battery(les) installed with adequate air ventilation?
	22.	Does the gas solenoid valve function?			45.	Are the ends of all spark plug wires properly seated onto the coil/distributor and the spark plug?
<u> </u>	23.	Are the manually operated fuel and cooling water	Spe	cia	l Re	equirements
		valves installed allowing manual operation or bypass of the solenoid valves?				Is the earthquake protection adequate for the
Exhau	st					equipment and support systems?
	24.	Is the exhaust line sized per guidelines and does it have flexible connector(s)? Is the flexible connector(s) straight?		ū	47.	Is the equipment protected from lightning damage?

Generator Set/Transfer Switch Installation Checklist This document has generic content and some items may not apply to some applications. Check only the items that apply to the specific application. Read and understand all of the safety precautions found in the Operation and Installation Manuals. Complete the Installation Checklist before performing the initial startup checks. Refer to Service Bulletin 616 for Warranty Startup Procedure Requirements regarding generator set models with ECM-controlled engines.										
Does Not Yes Apply	Does Not Yes Apply									
☐ 1. Verify that the engine is filled with oil and the cooling.	□ □ 29.	Close the normal source circuit breaker or replace fuses								

Not not			Yes	Not Apply		
	1.	Verify that the engine is filled with oil and the cooling system is filled with coolant/antifreeze.	_	_		Close the normal source circuit breaker or replace fuses to the transfer switch.
	2.	Prime the fuel system.			30.	Check the normal source voltage, frequency, and
	3.	Open all water and fuel valves. Temporarily remove the radiator cap to eliminate air in the cooling system.				phase sequence on three-phase models. The normal source must match the load.
	4	Replace radiator cap in step 21. Place the generator set master switch in the			31.	Open the normal source circuit breaker or remove fuses to the transfer switch.
 _	٦.	OFF/RESET position. Observe Not-in-Auto lamp and			32.	Manually transfer the load to the normal source.
	5.	alarm, if equipped, on the controller. Press the lamp test, if equipped on controller. Do all the alarm lamps on the panel illuminate?			33.	Close the generator set main line circuit breakers, close the safeguard breaker, and/or replace the fuses connected to the transfer switch.
	6.	Open the main line circuit breakers, open the safeguard breaker, and/or remove fuses connected to the generator set output leads.			34.	Place the generator set master switch in the RUN position.
	7.	Turn down the speed control (electronic governor) or speed screw (mechanical governor).*			35.	Check the generator set voltage, frequency, and phase sequence on three-phase models. The generator set must match normal source and load.
	8.	Verify the presence of lube oil in the turbocharger, if equipped. See the engine and/or generator set			36.	Place the generator set master switch in the OFF/RESET position.
	9.	operation manual. Place the generator set master switch in the RUN position. Allow the engine to start and run for several			37.	Open the generator set main line circuit breakers, open the safeguard breaker, and/or remove the fuses connected to the transfer switch.
 _		seconds. Verify that the day tank, if equipped, is energized.			38.	Reconnect the power switching device and logic controller wire harness at the inline disconnect plug at the transfer switch.
_	11.	Place the generator set master switch in the OFF/RESET position. Check for oil, coolant, and exhaust leaks.			39.	Close the normal source circuit breaker or replace fuses to the transfer switch. Place the generator set master
 _		Turn on the water/oil heaters and fuel lift pumps.			40	switch to the AUTO position.
		Check the battery charger ammeter for battery charging indication.	ш	ш	40.	Close the generator set main line circuit breakers, close the safeguard breaker, and/or replace the fuses connected to the transfer switch.
_	14.	Place the generator set master switch in the RUN position. Verify whether there is sufficient oil pressure. Check for oil, coolant, and exhaust leaks.			41.	Place the transfer switch in the TEST position (load test or open normal source circuit breaker). NOTE: Obtain permission from the building authority before
	15.	Close the safeguard circuit breaker. Adjust the engine speed to 50/60 Hz if equipped with an electronic governor or to 52.8/63 Hz if equipped with a mechanical				proceeding. This procedure tests transfer switch operation and connects building load to generator set power.
	16.	governor.* If the speed is unstable, adjust according to the appropriate engine and/or governor manual.*	_	_		Readjust frequency to 50 or 60 Hz with total building loads.*
	17.	Adjust the AC output voltage to match the load voltage	ш	ш	43.	Verify that the current phase is balanced for three phase systems.
		using the voltage adjusting control. See the generator set/controller operation manual.			44.	Release the transfer switch test switch or close the normal circuit breaker. The transfer switch should
_		Allow the engine to reach normal operating coolant temperature. Check the operating temperature on city water-cooled			45	retransfer to the normal source after appropriate time delay(s).
		models and adjust the thermostatic valve as necessary. Manually overspeed the engine to cause an engine	ш	_	45.	Allow the generator set to run and shut down automatically after the appropriate cool down time delay(s).
_		shutdown (68-70 Hz on 60 Hz models and 58-60 Hz on 50 Hz models). Place the generator set master switch in the OFF/RESET position.*	_	_		Set the plant exerciser to the customer's required exercise period, if equipped.
	21.	Check the coolant level, add coolant as necessary, and replace the radiator cap. Verify that all hose clamps are	ш	ш	47.	Verify that all options on the transfer switch are adjusted and functional for the customer's requirements.
	22.	tight and secure. Place the generator set master switch in the RUN			48.	If possible, run the building loads on the generator set for several hours or perform the load bank test if required.
	23.	position. Verify the engine low oil pressure and high coolant temperature shutdowns.*			49.	Verify that all the wire connections from the generator set to the transfer switch and optional accessories are tight and secure.
	24.	Check the overcrank shutdown.*			50.	Verify that the customer has the appropriate
	25.	Place the generator set master switch in the OFF/RESET position.	_	_		engine/generator set and transfer switch literature. Instruct the customer in the operation and maintenance of the power system.
	26.	Open the normal source circuit breaker or remove fuses to the transfer switch.			51.	Fill out the startup notification at this time and send the white copy to the Generator Warranty Dept. Include the
	27.	Disconnect the power switching device and logic controller wire harness at the inline disconnect plug at the transfer switch,				warranty form if applicable.
	28.	Manually transfer the load to the emergency source.				

Some models with an Engine Electronic Control Module (ECM) may limit or prohibit adjusting the engine speed or testing shutdowns.
 Refer to appropriate documentation available from the manufacturer.

<u></u>		
	8.5/12/15/17/18RES 15/30RES(A) 14/20RES(A)(L) any RCL product ‡	8.5/12/14RES(A)L
Form Part Numbers	TP-6479	TP-6766
Application	Stationary Standby	Non-Standby applications where a utility source is unavailable or unreliable
RPM	1500/1800 3000/3600	3000/3600
Warranty Period Years/Hours	Five Years or 2000 Hours from Date of Purchase by Original End User	18 Months or 1000 Hours from Date of Purchase by Original End User
Parts Reimbursement	Standard	Standard
Labor	Through Second Year Only	Through Second Year Only
Travel/Mileage*	322 km (200 miles) Round Trip Through Second Year Only	322 km (200 miles) Round Trip Through Second Year Only
Deductibles	None	None

^{*} Applies only to US installations. Contact the Generator Warranty Administrator for international installations.

Note: This chart lists warranties available on price lists at the time of publication. Kohler Co. reserves the right to change the price list offerings at any time.

Figure 2-1 Warranty Program Features for Residential/Commercial Generator Sets

[‡] Five-year warranty provided beginning July 21, 2006 (prior to 11/30/13 units had to be installed by an authorized dealer or distributor within 12 months of factory ship date or warranty began at ship date).

The following are no longer available on new products.

		· · · · · · · · · · · · · · · · · · ·			
	One Year/2000 Hour Limited	One Year Limited ATS	8.5/12/15/30RES†	12/15/17/30RESL	
Form Part Numbers	TP-5374	TP-5373	TP-6264	TP-6463	
Application	Stationary ion Standby and — Prime Power		Stationary Standby	Stationary Standby	
RPM 1500/1800 — —		1500/1800 3000/3600	1500/1800 3000/3600		
Warranty Period Years/Hours	One Year or 2000 Hours from Startup Date	One Year from Startup Date	Two Years or 2000 Hours from Date of Shipment	Five Years or 2000 Hours from Date of Shipment	
Parts Reimbursement	Standard	Standard	Standard	Standard	
Labor	Standard	Standard	Standard	Through Second Year Only	
Travel/Mileage*	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip Through Second Year Only	
Deductibles	None	None	None	None	

^{*} Applies only to US installations. Contact the Generator Warranty Administrator for international installations.

Note: This chart lists warranties available on price lists at the time of publication. Kohler Co. reserves the right to change the price list offerings at any time.

Figure 2-1, continued Warranty Program Features for Residential/Commercial Generator Sets

Model	Year, Engine	Form Part Number		
8.5/12RES 12RESL	2006, SORE	TP-6168		
17/18RES/RESL	2006 LSI	TP-6535		
8.5RES 12RES 18RES	2011 SORE AND LSI	TP-6782		
12RES/RESL/TRES 14RESA/RESAL	2013-14 SORE	TP-6884		
18RES/RESL 20RESA/RESAL 20RESB	2013-14 LSI	TP-6885		
SORE = Small Off Ro LSI = Large (less than	ad Engine n 1 Liter) Spark Ignition E	ingine		

Figure 2-2 Engine Emission Warranties

[†] Two-year warranty was provided with 8.5/12/15/30RES models shipped before July 21, 2006.

Stationary Standby Five-Year or Two Thousand (2000) Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Generator set and factory-supplied accessories used in stationary standby applications as a backup to a commercial utility source

Warranty Coverage

Five (5) years from the registered startup date (or, if there is not a registered startup date, the date of purchase by the original end user) or 2000 hours (whichever occurs first). Labor and travel are included in the warranty for the first year and second year of the five-year warranty period.

The following will not be covered by the warranty:

- Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage, including but not limited to damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, improper storage, or acts of God.
- 3. Enclosures after the first year of the warranty period.
- Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 6. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - Failure to keep the air intake and cooling fin areas clean.
 - Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - f. Failure to regularly exercise the generator set under load.
 - g. Failure to follow long-term storage procedures.
- Engine coolant heaters, heater controls, and circulating pumps after the first year of the warranty period.
- Original installation charges and startup costs.
- 9. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expenses related to battery service.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 11. Rental of equipment during the performance of warranty
- Non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 13. Radiators replaced rather than repaired.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- 16. Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Removal and replacement of non-Kohler-supplied options and equipment
- Labor and travel charges for the third, fourth, and fifth year of the warranty period.
- Generator sets used in a mobile or non-standby application.
 Use of the generator set in a mobile or non-standby application voids the warranty.
- Unreasonable costs associated with removal and reinstallation of the complete unit.
- 23. Travel time and mileage exceeding 200 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-6479 11/13g

Stationary Non-Standby 18-Month or One Thousand (1000) Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Generator set and factory-supplied accessories used in non-standby applications where a utility source is unavailable or unreliable

Warranty Coverage

Eighteen (18) months from the registered startup date (or, if there is not a registered startup date, the date of purchase by the original end user) or 1000 hours (whichever occurs first).

The following will **not** be covered by the warranty:

- Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage, including but not limited to damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, improper storage, or acts of God.
- Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 5. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - f. Failure to regularly exercise the generator set under load.g. Failure to follow long-term storage procedures.
- Engine coolant heaters, heater controls, and circulating pumps after the first year of the warranty period.
- 7. Original installation charges and startup costs.
- 8. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
- b. Travel expenses related to battery service.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during the performance of warranty repairs.
- 11. Non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 14. Engine fluids such as fuel, oil, or coolant/antifreeze.
- 15. Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Generator sets used in a mobile application. Use of the generator set in a mobile application voids the warranty.
- 20. Unreasonable costs associated with removal and reinstallation of the complete unit.
- 21. Travel time and mileage exceeding 200 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-6766 11/13a

Stationary Standby and Prime Power Industrial Generator Set One-Year or Two Thousand (2000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Stationary Standby Generator Set & Accessories

Stationary Prime Power Generator Set & Accessories

Warranty Coverage

One (1) year from registered startup or two thousand (2000) hours (whichever occurs first). In any event, the warranty period will expire not later than thirty (30) months from the date of shipment from Kohler Co.'s

One (1) year from registered startup or two thousand (2000) hours (whichever occurs first). In any event, the warranty period will expire not later than thirty (30) months from the date of shipment from Kohler Co.'s

The following will **not** be covered by the warranty:

- 1. Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- 2. Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- 3. Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide the specified type and sufficient quantity of lubricating oil.

 b. Failure to keep the air intake and cooling fin areas clean.

 - Failure to service the air cleaner.
 - failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- Original installation charges and startup costs.
- Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
- b. Travel expense related to battery service.
- 7. Engine coolant heaters, heater controls, and circulating pumps after the first year.

- 8. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 9. Rental of equipment during performance of warranty
- Removal and replacement of non-Kohler-supplied options and equipment.
- 11. Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- Radiators replaced rather than repaired.
- 13. Fuel injection pumps not repaired by an authorized Kohler service representative.
- 14. Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Engine fluids such as fuel, oil, or coolant/antifreeze.
- 16. Shop supplies such as adhesives, cleaning solvents, and rags.
- performance Expenses incurred investigating complaints unless the problem is caused by defective Kohler materials or workmanship.
- 18. Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5374 8/13d

Model 8.5RES, 12RES, 15RES, 30RES Stationary Standby Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original residential owner, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. If a Kohler distributor, dealer, or authorized representative performs startup within 2 years of the date of shipment from the factory, warranty coverage will begin on the startup date. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

Kohler Product

Warranty Coverage

Generator Set, Model G220 Transfer Switch * and Accessories in Residential Installations

Two (2) years or 2000 hours (whichever occurs first) from date of shipment from the factory or registered startup date \dagger

- * All other Kohler transfer switch models carry a one (1)-year warranty.
- † A Startup Notification form must be completed by the Kohler distributor, dealer, or authorized representative and received at Kohler Co. within 60 days after the date of initial startup.

The following will **not** be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - e. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generator set under load (stationary applications only).
 - g. Failure to follow long-term storage procedures.
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.

- 7. Additional expenses for repair after normal business hours,
- 8. Engine coolant heaters, heater controls, and circulating pumps after the first year.
- Rental of equipment during performance of warranty repairs.
- Use of non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids warranty on that part.
- 11. Radiators replaced rather than repaired.

i.e. overtime or holiday labor rates.

- 12. Fuel injection pumps not repaired locally by an authorized servicing dealer.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co.
- 14. Engine fluids such as fuel, oil, or coolant/antifreeze.
- 15. Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 17. Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 18. Removal and replacement of non-Kohler-supplied options or equipment.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6264 8/04b

Stationary Standby Five-Year Limited Warranty Models 12-30RESL

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original retail owner, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. If a Kohler distributor, dealer, or authorized representative performs startup within 12 months of the date of shipment from the factory, warranty coverage will begin on the startup date. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. Labor is chargeable to warranty during the first two (2) years of the warranty period. Some restrictions may apply.

Kohler Product

Generator Set and Factory-Supplied Accessories

Warranty Coverage

Five (5) years or 2000 hours (whichever occurs first) from date of shipment from the factory or registered startup date

The following will not be covered by the warranty:

- Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- 3. Enclosures during years 2 through 5 of the warranty period.
- Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications, recommendations, and codes.
- 6. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - e. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - f. Failure to regularly exercise the generator set under load.
 - p. Failure to follow long-term storage procedures.

- 7. Engine coolant heaters, heater controls, and circulating pumps after the first year.
- 8. Original installation charges and startup costs.
- 9. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- 10. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 11. Rental of equipment during performance of warranty repairs.
- Use of non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids warranty on that part.
- 13. Radiators replaced rather than repaired.
- 14. Non-Kohler-authorized repair shop labor without prior approval from Kohler Co.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- 16. Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 18. Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Removal and replacement of non-Kohler-supplied options or equipment.
- 20. Labor and travel charges during the third, fourth, and fifth years of the warranty period.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPower.com

TP-6463 5/10d

Kohler Co. Kohler® Engines Federal And California Emission Control Systems Limited Warranty Small Off-Road Engines

The U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB), and Kohler Co. are pleased to explain the Federal and California Emission Control Systems Warranty on your small off-road equipment engine. In California beginning in 2006, "emissions" means both exhaust and evaporative emissions. For California, engines produced in 2006 and later must be designed, built, and equipped to meet the state's stringent anti-smog standards. In other states, 1997 and later model year engines must be designed, built, and equipped to meet the U.S. EPA regulations for small non-road engines. The engine must be free from defects in materials and workmanship which cause it to fail to conform with U.S. EPA standards for the first two years of engine use from the date of sale to the ultimate purchaser. Kohler Co. must warrant the emission control system on the engine for the period of time listed above, provided there has been no abuse, neglect, or improper maintenance.

The emission control system may include parts such as the carburetor or fuel injection system, the ignition system, and catalytic converter. Also included are the hoses, belts and connectors, and other emission related assemblies.

Where a warrantable condition exists, Kohler Co. will repair the engine at no cost, including diagnosis (if the diagnostic work is performed at an authorized dealer), parts, and labor.

Manufacturer's Warranty Coverage

Engines produced in 2006 or later are warranted for two years in California. In other states, 1997 and later model year engines are warranted for two years. If any emission-related part on the engine is defective, the part will be repaired or replaced by Kohler Co. free of charge.

Owner's Warranty Responsibilities

- 1. The engine owner is responsible for the performance of the required maintenance listed in the owner's manual. Kohler Co. recommends that you retain all receipts covering maintenance on the engine, but Kohler Co. cannot deny warranty solely for the lack of receipts or for your failure to assure that all scheduled maintenance was performed.
- 2. Be aware, however, that Kohler Co. may deny warranty coverage if the engine or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.
- 3. For warranty repairs, the engine must be presented to a Kohler Co. service center as soon as a problem exists. Call 1-800-544-2444 or access our web site at www.kohlerengines.com for the names of the nearest service centers. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding warranty rights and responsibilities, you should contact Kohler Co. at 1-920-457-4441 and ask for an Engine Service representative.

Coverage

Kohler Co. warrants to the ultimate purchaser and each subsequent purchaser that the engine will be designed, built, and equipped, at the time of sale, to meet all applicable regulations. Kohler Co. also warrants to the initial purchaser and each subsequent purchaser, that the engine is free from defects in materials and workmanship which cause the engine to fail to conform with applicable regulations for a period of two years.

Engines produced in 2006 or later are warranted for two years in California. For 1997 and later model years, EPA requires manufacturers to warrant engines for two years in all other states. These warranty periods will begin on the date the engine is purchased by the initial purchaser. If any emission-related part on the engine is defective, the part will be replaced by Kohler Co. at no cost to the owner. Kohler Co. is liable for damages to other engine components caused by the failure of a warranted part still under warranty.

Kohler Co. shall remedy warranty defects at any authorized Kohler Co. engine dealer or warranty station. Warranty repair work done at an authorized dealer or warranty station shall be free of charge to the owner if such work determines that a warranted part is defective.

TP-6168 12/07b

Listed below are the parts covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part. The warranted parts include the following if they were present in the engine purchased:

- Oxygen sensor (if equipped)
- Intake manifold (if equipped)
- Exhaust manifold (if equipped)
- Catalytic muffler (if equipped)
- Thermal reactor muffler (if equipped)
- Fuel lines, fuel line fittings and clamps (if equipped)
- Fuel metering valve (if equipped)
- · Crankcase breather
- Ignition module(s) with high tension lead
- · Spark advance module (if equipped)
- Gaseous fuel regulator (if equipped)
- Electronic control unit (if equipped)
- · Carburetor or fuel injection system
- Air filter, fuel filter, and spark plugs (only to first scheduled replacement point)

- · Air injection system (if equipped)
 - Air pump or pulse valve assembly (if equipped)
 - Control/distribution valve (if equipped)
 - Distribution manifold (if equipped)
 - Air hoses (if equipped)
 - Vacuum lines (if equipped)
- Evaporative system (if equipped)
 - · Canister (if equipped)
 - Canister filter (if equipped)
 - Vapor hose (if equipped)
 - Orifice connector (if equipped)
 - Fuel tank (if equipped)
 - Fuel cap (if equipped)
 - Primer bulb canister (if equipped)

Limitations

This Emission Control Systems Warranty shall not cover any of the following:

- 1. Repair or replacement required because of misuse or neglect, improper maintenance, repairs improperly performed or replacements not conforming to Kohler Co. specifications that adversely affect performance and/or durability and alterations or modifications not recommended or approved in writing by Kohler Co.,
- 2. Replacement of parts and other services and adjustments necessary for required maintenance at and after the first scheduled replacement point,
- 3. Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.,
- 4. Diagnosis and inspection fees that do not result in eligible warranty service being performed, and
- 5. Any add-on or modified part, or malfunction of authorized parts due to the use of add-on or modified parts.

Maintenance and Repair Requirements

The owner is responsible for the proper use and maintenance of the engine. Kohler Co. recommends that all receipts and records covering the performance of regular maintenance be retained in case questions arise. If the engine is resold during the warranty period, the maintenance records should be transferred to each subsequent owner. Kohler Co. reserves the right to deny warranty coverage if the engine has not been properly maintained; however, Kohler Co. may not deny warranty repairs solely because of the lack of repair maintenance or failure to keep maintenance records.

Normal maintenance, replacement or repair of emission control devices and systems may be performed by any repair establishment or individual; however, warranty repairs must be performed by a Kohler authorized service center. Any replacement part or service that is equivalent in performance and durability may be used in non-warranty maintenance or repairs, and shall not reduce the warranty obligations of the engine manufacturer.



KOHLER CO., Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPower.com

TP-6168 12/07b

Kohler Co. Federal and California Emission Control Systems Limited Warranty Small Off-Road and Class 1 LSI Engines

The U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB), and Kohler Co. are pleased to explain the Federal and California Emission Control Systems Warranty on your off-road equipment engine. In California beginning in 2006, "emissions" means both exhaust and evaporative emissions. For California, small off-road engines produced in 2006 and later, and Class 1 LSI (Large Spark-Ignited engines at or below 1.0 liter) produced in 2002 and later, must be designed, built, and equipped to meet the state's stringent anti-smog standards. In other states, 1997 and later model year engines must be designed, built, and equipped to meet the U.S. EPA regulations for small non-road engines. The engine must be free from defects in materials and workmanship which cause it to fail to conform with U.S. EPA standards for the first two years of engine use from the date of sale to the ultimate purchaser. Kohler Co. must warrant the emission control system on the engine for the period of time listed above, provided there has been no abuse, neglect, or improper maintenance.

The emission control system may include parts such as the carburetor or fuel injection system, the ignition system, and catalytic converter. Also included are the hoses, belts and connectors, and other emission-related assemblies.

Where a warrantable condition exists, Kohler Co. will repair the engine at no cost, including diagnosis (if the diagnostic work is performed at an authorized dealer), parts, and labor.

Manufacturer's Warranty Coverage

Small off-road engines produced in 2006 or later, and Class 1 LSI engines produced in 2002 and later, are warranted for two years in California. In other states, 1997 and later model year engines are warranted for two years. If any emission-related part on the engine is defective, the part will be repaired or replaced by Kohler Co. free of charge.

Owner's Warranty Responsibilities

- a. The engine owner is responsible for the performance of the required maintenance listed in the owner's manual. Kohler Co. recommends that you retain all receipts covering maintenance on the engine, but Kohler Co. cannot deny warranty solely for the lack of receipts or for your failure to assure that all scheduled maintenance was performed.
- b. Be aware, however, that Kohler Co. may deny warranty coverage if the engine or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.
- c. For warranty repairs, the engine must be presented to a Kohler Co. service center as soon as a problem exists. Call 1-800-544-2444 or access our website at: www.kohlerengines.com for the names of the nearest service centers. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding warranty rights and responsibilities, contact Kohler Co. at 1-920-457-4441 and ask for an Engine Service representative.

Coverage

Kohler Co. warrants to the ultimate purchaser and each subsequent purchaser that the engine will be designed, built, and equipped, at the time of sale, to meet all applicable regulations. Kohler Co. also warrants to the initial purchaser and each subsequent purchaser that the engine is free from defects in materials and workmanship that cause the engine to fail to conform with applicable regulations for a period of two years.

Small off-road engines produced in 2006 or later, and Class 1 LSI engines produced in 2002 and later, are warranted for two years in California. For 1997 and later model years, EPA requires manufacturers to warrant engines for two years in all other states. These warranty periods will begin on the date the engine is purchased by the initial purchaser. If any emission-related part on the engine is defective, the part will be replaced by Kohler Co. at no cost to the owner. Kohler Co. is liable for damages to other engine components caused by the failure of a warranted part still under warranty.

Kohler Co. shall remedy warranty defects at any authorized Kohler Co. engine dealer or warranty station. Warranty repair work done at an authorized dealer or warranty station shall be free of charge to the owner if such work determines that a warranted part is defective.

TP-6535 4/09a

Listed below are the parts covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part. The warranted parts include the following if they were present in the engine purchased:

- Oxygen sensor (if equipped)
- Ignition module(s) with high tension lead
- Intake manifold (if equipped)
- Gaseous fuel regulator (if equipped)
- · Exhaust manifold (if equipped)
- Electronic control unit (if equipped)
- Catalytic muffler (if equipped)
- · Carburetor or fuel injection system
- Thermal reactor muffler (if equipped)
- Fuel metering valve (if equipped)
- Fuel lines, fuel line fittings and clamps (if equipped)
- Spark advance module (if equipped)
- Air filter, fuel filter, and spark plugs (only to first scheduled replacement point)

- · Crankcase breather
- · Air Injection System (if equipped)
 - Air pump or pulse valve assembly (if equipped)
 - Control/distribution valve (if equipped)
 - Distribution manifold (if equipped)
 - Air hoses (if equipped)
 - Vacuum lines (if equipped)
- Evaporative System (if equipped)
 - Canister (if equipped)
 - Canister filter (if equipped)
 - · Vapor hose (if equipped)
 - Orifice connector (if equipped)
 - Fuel tank (if equipped)
 - Fuel cap (if equipped)
 - Primer bulb canister (if equipped)

Limitations

This Emission Control Systems Warranty shall not cover any of the following:

- a. Repair or replacement required because of misuse or neglect, improper maintenance, repairs improperly performed, or replacements not conforming to Kohler Co. specifications that adversely affect performance and/or durability and alterations or modifications not recommended or approved in writing by Kohler Co.
- b. Replacement of parts and other services and adjustments necessary for required maintenance at and after the first scheduled replacement point.
- c. Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.
- d. Diagnosis and inspection fees that do not result in eligible warranty service being performed.
- e. Any add-on or modified part or malfunction of authorized parts due to the use of add-on or modified parts.

Maintenance and Repair Requirements

The owner is responsible for the proper use and maintenance of the engine. Kohler Co. recommends that all receipts and records covering the performance of regular maintenance be retained in case questions arise. If the engine is resold during the warranty period, the maintenance records should be transferred to each subsequent owner. Kohler Co. reserves the right to deny warranty coverage if the engine has not been properly maintained; however, Kohler Co. may not deny warranty repairs solely because of the lack of repair maintenance or failure to keep maintenance records.

Normal maintenance, replacement, or repair of emission control devices and systems may be performed by any repair establishment or individual; however, warranty repairs must be performed by a Kohler authorized service center. Any replacement part or service that is equivalent in performance and durability may be used in non-warranty maintenance or repairs, and shall not reduce the warranty obligations of the engine manufacturer.



KOHLER Co. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the U.S. and Canada, phone 1-800-544-2444 KohlerPower.com

TP-6535 4/09a

Kohler Co. Federal and California Emission Control Systems Limited Warranty Small Off-Road and Class 1 LSI Engines

The U.S. Environmental Protection Agency (EPA), the California Air Resources Board (CARB), and Kohler Co. are pleased to explain the 2011 and later Federal and California Emission Control Systems Warranty on your off-road equipment engine. "Emissions" means both exhaust and evaporative emissions. For California, small off-road engines and Class 1 LSI (Large Spark-Ignited engines at or below 1.0 liter) must be designed, built, and equipped to meet the state's stringent anti-smog standards. In other states, engines must be designed, built, and equipped to meet the U.S. EPA regulations for small non-road engines. The engine must be free from defects in materials and workmanship which cause it to fail to conform with U.S. EPA standards for the first two years of engine use from the date of sale to the ultimate purchaser. Kohler Co. must warrant the emission control system on the engine for the period of time listed above, provided there has been no abuse, neglect, or improper maintenance.

The emission control system may include parts such as the carburetor or fuel injection system, the ignition system, and catalytic converter. Also included are the hoses, belts and connectors, and other emission-related assemblies.

Where a warrantable condition exists, Kohler Co. will repair the engine at no cost, including diagnosis (if the diagnostic work is performed at an authorized dealer), parts, and labor.

Manufacturer's Warranty Coverage

Small off-road engines and Class 1 LSI engines are warranted for two years in California and other states. If any emission-related part on the engine is defective, the part will be repaired or replaced by Kohler Co. free of charge.

Owner's Warranty Responsibilities

- a. The engine owner is responsible for the performance of the required maintenance listed in the owner's manual. Kohler Co. recommends that you retain all receipts covering maintenance on the engine, but Kohler Co. cannot deny warranty solely for the lack of receipts or for your failure to assure that all scheduled maintenance was performed.
- b. Be aware, however, that Kohler Co. may deny warranty coverage if the engine or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.
- c. For warranty repairs, the engine must be presented to a Kohler Co. service center as soon as a problem exists. Call 1-800-544-2444 or access our website at: www.kohlerengines.com for the names of the nearest service centers. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding warranty rights and responsibilities, contact Kohler Co. at 1-920-457-4441 and ask for an Engine Service representative.

Coverage

Kohler Co. warrants to the ultimate purchaser and each subsequent purchaser that the engine will be designed, built, and equipped, at the time of sale, to meet all applicable regulations. Kohler Co. also warrants to the initial purchaser and each subsequent purchaser that the engine is free from defects in materials and workmanship that cause the engine to fail to conform with applicable regulations for a period of two years.

Small off-road engines and Class 1 LSI engines are warranted for two years in California. EPA requires manufacturers to warrant engines for two years in all other states. These warranty periods will begin on the date the engine is purchased by the initial purchaser. If any emission-related part on the engine is defective, the part will be replaced by Kohler Co. at no cost to the owner. Kohler Co. is liable for damages to other engine components caused by the failure of a warranted part still under warranty.

Kohler Co. shall remedy warranty defects at any authorized Kohler Co. engine dealer or warranty station. Warranty repair work done at an authorized dealer or warranty station shall be free of charge to the owner if such work determines that a warranted part is defective.

TP-6782 1/11

Listed below are the parts covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part. The warranted parts include the following if they were present in the engine purchased:

- Oxygen sensor (if equipped)
- Ignition module(s) with high tension lead
- Intake manifold (if equipped)
- Gaseous fuel regulator (if equipped)
- Exhaust manifold (if equipped)
- Electronic control unit (if equipped)
- Catalytic muffler (if equipped)
- Carburetor or fuel injection system
- Thermal reactor muffler (if equipped)
- Fuel metering valve (if equipped)
- Fuel lines, fuel line fittings and clamps (if equipped)
- Spark advance module (if equipped)
- Air filter, fuel filter, and spark plugs (only to first scheduled replacement point)

- Crankcase breather
- Air Injection System (if equipped)
 - Air pump or pulse valve assembly (if equipped)
 - Control/distribution valve (if equipped)
 - Distribution manifold (if equipped)
 - Air hoses (if equipped)
 - Vacuum lines (if equipped)
- Evaporative System (if equipped)
 - Canister (if equipped)
 - Canister filter (if equipped)
 - Vapor hose (if equipped)
 - Orifice connector (if equipped)
 - Fuel tank (if equipped)
 - Fuel cap (if equipped)
 - Primer bulb canister (if equipped)

Limitations

This Emission Control Systems Warranty shall not cover any of the following:

- a. Repair or replacement required because of misuse or neglect, improper maintenance, repairs improperly performed, or replacements not conforming to Kohler Co. specifications that adversely affect performance and/or durability and alterations or modifications not recommended or approved in writing by Kohler Co.
- b. Replacement of parts and other services and adjustments necessary for required maintenance at and after the first scheduled replacement point.
- c. Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.
- d. Diagnosis and inspection fees that do not result in eligible warranty service being performed.
- e. Any add-on or modified part, or malfunction of authorized parts due to the use of add-on or modified parts.

Maintenance and Repair Requirements

The owner is responsible for the proper use and maintenance of the engine. Kohler Co. recommends that all receipts and records covering the performance of regular maintenance be retained in case questions arise. If the engine is resold during the warranty period, the maintenance records should be transferred to each subsequent owner. Kohler Co. reserves the right to deny warranty coverage if the engine has not been properly maintained; however, Kohler Co. may not deny warranty repairs solely because of the lack of repair maintenance or failure to keep maintenance records.

Normal maintenance, replacement, or repair of emission control devices and systems may be performed by any repair establishment or individual; however, warranty repairs must be performed by a Kohler authorized service center. Any replacement part or service that is equivalent in performance and durability may be used in non-warranty maintenance or repairs, and shall not reduce the warranty obligations of the engine manufacturer.



KOHLER Co. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the U.S. and Canada, phone 1-800-544-2444 KohlerPower.com

TP-6782 1/11

CALIFORNIA AND FEDERAL EXHAUST AND EVAPORATIVE EMISSIONS CONTROL WARRANTY STATEMENT YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board, US Environmental Protection Agency ("US EPA") and Kohler Co. are pleased to explain the exhaust and evaporative emissions control systems warranty on your 2014–2015 Small Off-Road Engine ("SORE") and engine powered equipment as applicable. In California and the USA, SORE and engine powered equipment must be designed, built and equipped to meet California and US EPA stringent anti-smog standards. Kohler Co. must warrant the emissions control systems on your SORE and engine powered equipment for the period listed below provided there has been no abuse, neglect or improper maintenance of your SORE or engine powered equipment.

Your exhaust emission control systems may include parts such as carburetors, fuel-injection systems, the ignition system, and catalytic converters. Also included may be an evaporative emission control system which may include tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, belts and other associated components. For engines less than or equal to 80 cc, only the fuel tank is subject to the evaporative emission control warranty requirements of this section (California only).

MANUFACTURER'S WARRANTY COVERAGE:

The 1995 and later SORE and evaporative emission control system is warranted for three years. If any exhaust or evaporative emission-related part on your SORE or engine powered equipment is defective, the part will be repaired or replaced by Kohler Co.

OWNER'S WARRANTY RESPONSIBILITIES:

As the SORE or engine powered equipment owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Kohler Co. recommends that you retain all receipts covering maintenance on your SORE or engine powered equipment, but Kohler Co. cannot deny warranty solely for the lack of receipts.

As the SORE or engine powered equipment owner, you should however be aware that Kohler Co. may deny you warranty coverage if your SORE or engine powered equipment or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your SORE or engine powered equipment to a Kohler Co. distribution or service center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact Kohler Dealer at 1-800-544-2444.

GENERAL EMISSIONS WARRANTY COVERAGE

The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser. Kohler Co. warrants to the ultimate purchaser and each subsequent purchaser that the engine is:

Designed, built, and equipped so as to conform with all applicable regulations adopted by the Air Resources Board and US EPA; and

Free from defects in materials and workmanship that cause the failure of a warranted part to be identical in all material respects to the part as described in the engine manufacturer's application for certification.

The warranty on emissions-related parts is as follows:

- 1. Any warranted part that is not scheduled for replacement as required maintenance in the owner's manual supplied, is warranted for the warranty period stated above. If any such part fails during the period of warranty coverage, the part will be repaired or replaced by Kohler Co. at no charge to the owner. Any such part repaired or replaced under the warranty will be warranted for the remaining warranty period.
- 2. Any warranted part that is scheduled only for regular inspection in the owner's manual supplied, is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.

TP-6884 6/14a

- 3. Any warranted part that is scheduled for replacement as required maintenance in the owner's manual supplied, is warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part will be repaired or replaced by Kohler Co. at no charge to the owner. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- 4. Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claim. The manufacturer will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

PARTS COVERED BY WARRANTY

Listed below are the parts (if equipped) covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part.

- Oxygen sensor
- Intake manifold
- Exhaust manifold
- Catalytic muffler
- Thermal reactor muffler
- Fuel line, fuel line fittings and clamps
- Spark advance module
- Crankcase breather
- Air Injection System
 - Air pump or pulse valve assembly
 - Control/distribution valve
 - Distribution manifold
 - Air hoses
 - Vacuum lines

- Ignition module(s) with high tension lead
- Gaseous fuel regulator
- Electronic control unit
- Carburetor or fuel injection system
- Fuel metering valve
- Air filter, fuel filter, and spark plugs (only to first scheduled replacement point)
- Evaporative System
 - Canister
 - Canister filter
 - Vapor hose
 - Orifice connector
 - Fuel tank
 - Fuel cap
 - Primer bulb canister

LIMITATIONS

This Emission Control Systems Warranty shall **not** cover any of the following:

- a. Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.
- b. Diagnosis and inspection fees that do not result in eligible warranty service being performed.



KOHLER Co. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the U.S. and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-6884 6/14a

CALIFORNIA AND FEDERAL EXHAUST EMISSION CONTROL WARRANTY STATEMENT YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board, US Environmental Protection Agency ("US EPA") and Kohler Co. are pleased to explain the exhaust emission control systems warranty on your 2014-2015 Off-Road Large Spark-Ignition engine displacing less than 1 liter ("LSI <1L") and engine powered equipment as applicable. In California and the USA, LSI <1L must be designed, built and equipped to meet California and US EPA stringent anti-smog standards. Kohler Co. must warrant the emission control systems on your LSI <1L for the period listed below provided there has been no abuse, neglect or improper maintenance of your LSI <1L.

Your exhaust emission control systems may include parts such as carburetors, fuel-injection systems, the ignition system, and catalytic converters.

MANUFACTURER'S WARRANTY COVERAGE:

The 1995 and later LSI <1L exhaust emission control system is warranted for three years. If any exhaust emission-related part on your LSI <1L is defective, the part will be repaired or replaced by Kohler Co.

OWNER'S WARRANTY RESPONSIBILITIES:

As the LSI <1L owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Kohler Co. recommends that you retain all receipts covering maintenance on your LSI <1L, but Kohler Co. cannot deny warranty solely for the lack of receipts.

As the LSI <1L owner, you should however be aware that Kohler Co. may deny you warranty coverage if your LSI <1L or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your LSI <1L to a Kohler Co. distribution or service center as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact Kohler Dealer at 1-800-544-2444.

GENERAL EMISSIONS WARRANTY COVERAGE

The warranty period begins on the date the engine or equipment is delivered to an ultimate purchaser. Kohler Co. warrants to the ultimate purchaser and each subsequent purchaser that the engine is:

Designed, built, and equipped so as to conform with all applicable regulations adopted by the Air Resources Board and US EPA; and

Free from defects in materials and workmanship that cause the failure of a warranted part to be identical in all material respects to the part as described in the engine manufacturer's application for certification.

The warranty on emissions-related parts is as follows:

- Any warranted part that is not scheduled for replacement as required maintenance in the owner's manual supplied, is warranted for the warranty period stated above. If any such part fails during the period of warranty coverage, the part will be repaired or replaced by Kohler Co. at no charge to the owner. Any such part repaired or replaced under the warranty will be warranted for the remaining warranty period.
- Any warranted part that is scheduled only for regular inspection in the owner's manual supplied, is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.
- 3. Any warranted part that is scheduled for replacement as required maintenance in the owner's manual supplied, is warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part will be repaired or replaced by Kohler Co. at no charge to the owner. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
- 4. Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any non-exempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claim. The manufacturer will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

TP-6885 6/14a

PARTS COVERED BY WARRANTY

Listed below are the parts (if equipped) covered by the Federal and California Emission Control Systems Warranty. Some parts listed below may require scheduled maintenance and are warranted up to the first scheduled replacement point for that part.

- Oxygen sensor
- Intake manifold
- Exhaust manifold
- Catalytic muffler
- Thermal reactor muffler
- Fuel line, fuel line fittings and clamps
- Spark advance module
- Crankcase breather
- Air Injection System
 - Air pump or pulse valve assembly
 - Control/distribution valve
 - Distribution manifold
 - Air hoses
 - Vacuum lines

- Ignition module(s) with high tension lead
- Gaseous fuel regulator
- Electronic control unit
- Carburetor or fuel injection system
- Fuel metering valve
- Air filter, fuel filter, and spark plugs (only to first scheduled replacement point)

LIMITATIONS

This Emission Control Systems Warranty shall **not** cover any of the following:

- a. Consequential damages such as loss of time, inconvenience, loss of use of the engine or equipment, etc.
- b. Diagnosis and inspection fees that do not result in eligible warranty service being performed.



KOHLER Co. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the U.S. and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-6885 6/14a

Section 3 Transfer Switch Warranty

Transfer Switch and Bypass Isolation Transfer Switch One-Year Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original consumer, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

Kohler Product

Warranty Coverage*

Transfer Switch and Bypass Isolation Switch

One (1) year from date of startup

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Use of other than factory-supplied or -approved repair parts and/or procedures.

- 6. Rental of equipment during performance of warranty
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative, or write Kohler Co., Generator Service Department. Kohler. WI 53044 USA.

 $KOHLER\,CO.\,SHALL\,NOT\,BE\,LIABLE\,FOR\,SPECIAL,\,INCIDENTAL,\,OR\,CONSEQUENTIAL\,DAMAGES\,OF\,ANY\,KIND\,including,\,but\,not\,limited\,to,\,incidental\,consequential\,labor\,costs,\,installation\,charges,\,telephone\,charges,\,ortransportation\,charges\,in\,connection\,with\,the\,replacement\,or\,repair\,of\,defective\,parts.$

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 Kohler Power Systems.com

TP-5373 12/99d

Model RDT, RRT, and RXT Transfer Switch Five-Year Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Model RDT, RRT, and RXT transfer switches and factory-supplied accessories

Warranty Coverage

Five (5) years from the registered startup date (or, if there is not a registered startup date, the date of purchase by the original end user). Labor and travel are included in the warranty for the first and second year of the five-year warranty period.

The following will not be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage, including but not limited to damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, improper storage, or acts of God.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.
- 5. Enclosures after the first year of the warranty period.
- Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.

- 7. Shop supplies such as adhesives, cleaning solvents, and rags.
- 8. Labor and travel charges for the third, fourth, and fifth year of the warranty period.
- 9. Original installation charges and startup costs.
- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during the performance of warranty repairs.
- 12. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 14. Maintenance items such as fuses, lamps, and adjustments.
- Transfer switch main contacts during the fourth and fifth year of the warranty period.
- Removal and replacement of non-Kohler-supplied options or equipment.
- 17. Travel time and mileage exceeding 200 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-6753 11/13b

Section 4 Extended Warranties, Features and Registration

4.1 Extended Warranty

4.1.1 Introduction

Kohler Co. offers extended warranties on Kohler stationary standby systems and automatic transfer switches (ATS). The warranties apply to the generator set, the Kohler transfer switch that controls the generator set, and the optional equipment provided by Kohler Co.

Upgrades to existing extended warranties are also available.

4.1.2 Start Date

Extended warranty coverage begins on the documented, Kohler-authorized distributor/dealer supervised startup date.

4.1.3 Prices

There is a one-time charge for extended warranties. The Kohler On-Site Power Systems Price List contains extended warranty prices.

4.1.4 Purchase Policies

The distributor must purchase an extended warranty from Kohler Co. within one year of the startup date and before the unit's operating hours exceed the limit of the existing warranty. The manufacturer makes no exceptions to this rule. Extended warranties are not transferable from one unit to another. Extended warranties are nonrefundable.

Distributors may use the Electronic Data Interchange (EDI) system to purchase an extended warranty if the distributor purchases the extended warranty on the same purchase order as the generator set or transfer switch. Use the registration procedure below to purchase an extended warranty separate from the generator set or transfer switch.

See the Kohler On-Site Power Systems Price List for extended warranty availability.

4.1.5 Requirements

Submit the following documents to register an extended warranty:

- An online registration must be submitted prior to registering an extended warranty purchase request.
- A company purchase order must accompany the request for extended warranties purchased after unit has been shipped.
- Both the invoice & purchase order must be included for extended warranty upgrades (purchase order must include the upgrade fee).

4.2 Registration Procedure

4.2.1 Distributor Responsibilities

Requests for purchase of extended warranty as well as upgrades are submitted online at http://generatorwarranty.kohlernet.com. The online warranty site includes step by step instructions to guide you through the process.

NOTE: Both extended warranty purchases and upgrades to the existing warranty must be submitted online within the first year of service.

4.2.2 Kohler Co. Responsibilities

Upon receipt of the online Extended Warranty Purchase Request, Kohler Co. will review and approve, deny or return for additional information.

4.3 Program Features

The warranty program features for residential/commercial generator sets and transfer switches are outlined in Figure 4-2.

	Extended Warranties								
	2-Year Basic	2-Year Model RDT	5-Year Basic‡	5-Year Comprehensive‡	5 Year 15/30RYG				
Form Part Numbers:									
Generator Set	TP-5497	_	TP-5498	TP-5561	TP-6481				
Transfer Switch	TP-6085	TP-6265	TP-6086	TP-6087	_				
Application	Stationary Standby	Stationary Standby	Stationary Standby	Stationary Standby	Stationary Standby				
Rpm	1500/1800 3000/3600	_	1500/1800	1500/1800	1800 3000/3600				
Warranty Period Years/Hours	Two Years or 2000 Hours from Startup Date	Two Years from Startup Date	Five Years or 3000 Hours from Startup Date	Five Years or 3000 Hours from Startup Date	Five Years or 2000 Hours from Startup Date				
Parts Reimbursement	Standard	Standard	Standard	Standard	Standard				
Labor	Standard	Standard	Through Second Year Only	Standard	Through Second Year Only				
Travel/Mileage*	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip Through Second Year Only	322 km (200 miles) Round Trip	322 km (200 miles) Round Trip Through Second Year Only				
Deductibles	None	None	None	None	None				

^{*} Applies only to US installations. Contact the Generator Warranty Administrator for international installations.

Note: This chart lists warranties available on price lists at the time of publication. Kohler Co. reserves the right to change the price list offerings at any time.

Figure 4-2 Extended Warranty Program Features for Residential/Commercial Generator Sets and Transfer Switches

4.4 Policy Statements

The extended warranty program features for residential/commercial generator sets and transfer switches are outlined in Figure 4-2. The following pages detail the extended warranties.

[‡] Not available for all models; check the Kohler On-Site Power Systems Price List for extended warranty availability.

Stationary Standby Industrial Generator Set Extended Two-Year or Two Thousand (2000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect inmaterials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Two (2) years from registered startup or two thousand (2000) hours (whichever occurs first).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generator set under load (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- 19. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5497 8/13d

Extended Two-Year Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for two years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires two years after date of startup.*

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 6. Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 9. Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6085 2/00b

Model RDT Transfer Switch Extended Two-Year Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for two years that the transfer switch will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

To receive the benefits of this no-charge warranty, send a completed extended warranty registration form to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires two years after date of startup.

The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- 5. Original installation charges and startup costs.
- 6. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- 8. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 10. Maintenance items such as fuses, lamps, and adjustments.
- 11. Transfer switch main contacts.
- 12. Removal and replacement of non-Kohler-supplied options or equipment.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by the Kohler distributor, dealer, or authorized representative and received at Kohler Co. within 60 days after the date of initial startup. Standby systems not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Power Systems Service Department, MS072, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6265 11/04

Stationary Standby Industrial Generator Set Extended Five-Year or Three Thousand (3000)-Hour Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Five (5) years from registered startup or three thousand (3000) hours (whichever occurs first). Labor and travel charges are included in the warranty for the first and second year of the five-year warranty.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generator set under load (stationary applications only).
- Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Labor and travel charges for the third, fourth, and fifth years of the warranty.
- 20. Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5498 8/13d

Stationary Standby Industrial Generator Set Extended Five-Year or Three Thousand (3000)-Hour Comprehensive Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, ormake appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized service representative must perform startup.

Kohler Product

Stationary Standby Generator Set & Accessories

Warranty Coverage

Five (5) years from registered startup or three thousand (3000) hours (whichever occurs first).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of registered startup. The extended warranty start date is determined by the standard warranty requirements and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty registration must be met.

The following will not be covered by the warranty:

- Normal engine wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, or improper storage.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications or recommendations.
- 4. Damage caused by negligent maintenance such as:
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - Failure to regularly exercise the generators et underload (stationary applications only).
- 5. Original installation charges and startup costs.
- 6. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- Engine coolant heaters, heater controls, and circulating pumps after the first year.

- Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- Rental of equipment during performance of warranty repairs.
- Removal and replacement of non-Kohler-supplied options and equipment.
- Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
- 12. Radiators replaced rather than repaired.
- Fuel injection pumps not repaired by an authorized Kohler service representative.
- Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
- 15. Engine fluids such as fuel, oil, or coolant/antifreeze.
- Shop supplies such as adhesives, cleaning solvents, and rags.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Travel time and mileage exceeding 300 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Kohler Power Systems Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-457-4441, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KOHLERPower.com

TP-5561 8/13d

Extended Five-Year Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for five years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires five full years after date of startup. Labor is chargeable to warranty for the first two years of the five-year warranty.*

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

*Some restrictions may apply. Contact your Kohler distributor/dealer for full details.

The following will not be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- 8. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.
- 11. Labor and travel charges for third, fourth, and fifth years of warranty.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6086 2/00b

Extended Five-Year Comprehensive Transfer Switch Limited Warranty

This Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original purchaser, Kohler Co. warrants for five years that the system will be free from defects in material and workmanship if properly installed, maintained, and operated in accordance with Kohler Co. instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup.

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. This extended warranty expires five full years after date of startup.

This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, or normal wear and tear while in your possession.

The following will **not** be covered by the warranty:

- 1. Normal wear, periodic service, and routine adjustments.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- Damage caused by operation above or below rated capacity, voltage, or frequency; modifications; or installation contrary to published specifications, codes, recommendations, and accepted industry practices.
- 4. Original installation charges and startup costs.
- 5. Damage caused by negligent maintenance such as:
 - a. Failure to provide a clean, dry environment.
 - b. Failure to perform recommended exercising.
 - c. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - d. Use of other than factory-supplied or -approved repair parts and/or procedures.

- Rental of equipment during performance of warranty repairs.
- 7. Non-Kohler-authorized repair shop labor without prior approval from the Kohler Co. Warranty Department.
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- Maintenance items such as fuses, lamps, and adjustments.
- 10. Transfer switch main contacts.

A Startup Notification form must be on file at Kohler Co. A Startup Notification form must be completed by Seller and received at Kohler Co. within 60 days after the date of initial startup. Product not registered within 60 days of startup will automatically be registered by Kohler Co. using the Kohler Co. ship date as the startup date.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Generator Service Department, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty, nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS OF PURPOSE, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6087 2/00b

Models 15RYG and 30 RYG Extended Five-Year Stationary Standby Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original residential owner, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. Repair, replacement, or appropriate adjustment at Kohler Co.'s option will be furnished if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. A Kohler distributor, dealer, or authorized representative must perform startup. This warranty does not apply to malfunctions caused by damage, unreasonable use, misuse, repair or service by unauthorized persons, or normal wear and tear.

This warranty is not effective unless a completed extended warranty registration form and warranty fee have been sent to Kohler Co. within one year of supervised startup.

During the warranty period, repair or replacement at Kohler Co.'s option will be furnished free of charge for parts*, provided an inspection to Kohler Co.'s satisfaction discloses a defect in material and workmanship, and provided that the part or parts are returned to Kohler Co. or an authorized service station, if requested. Labor is chargeable to warranty during the first two (2) years of the warranty period. Some restrictions may apply.

This warranty covers the generator set, one Model RDT transfer switch, and factory-supplied accessories. This warranty expires five (5) years or 2000 hours (whichever occurs first) from date of shipment from the factory or registered startup date and runs concurrent with the standard warranty during the first year. To receive extended warranty coverage, the provisions of the standard warranty must be met.

* See exclusions below.

The following will **not** be covered by the warranty:

- Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
- Damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized service representative, or improper storage.
- 3. Enclosures during years 2 through 5 of the warranty period.
- Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
- Damage caused by operation with improper fuel or at speeds, loads, conditions, modifications, or installation contrary to published specifications, recommendations, and codes.
- Transfer switch damage caused by operation exceeding rated capacity or above or below rated voltage or frequency.
- 7. Damage caused by negligent maintenance such as:
 - Failure to provide a clean, dry environment for the transfer switch.
 - Failure to provide the specified type and sufficient quantity of lubricating oil.
 - c. Failure to keep the air intake and cooling fin areas clean.
 - d. Failure to service the air cleaner.
 - e. Failure to provide sufficient coolant and/or cooling air.
 - f. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - g. Failure to regularly exercise the generator set under load.
 - h. Failure to follow long-term storage procedures.

- 8. Engine coolant heaters, heater controls, and circulating pumps after the first year.
- 9. Transfer switch main contacts during the fourth and fifth years of the warranty period.
- 10. Original installation charges and startup costs.
- 11. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expense related to battery service.
- 12. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
- 13. Rental of equipment during performance of warranty repairs.
- 14. Use of non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids warranty on that part.
- 15. Radiators replaced rather than repaired.
- 16. Non-Kohler-authorized repair shop labor without prior approval from Kohler Co.
- 17. Engine fluids such as fuel, oil, or coolant/antifreeze.
- $18. \ \ Shop \, supplies \, such \, as \, adhesives, cleaning \, solvents, \, and \, rags.$
- Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
- 20. Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
- Removal and replacement of non-Kohler-supplied options or equipment.
- 22. Labor and travel charges during the third, fourth, and fifth years of the warranty period.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Power Systems Service Department, MS 072, Kohler, WI 53044 USA.

Kohler Co. shall not be liable for special, incidental, or consequential damages of any kind including, but not limited to, incidental consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

Any implied or statutory warranty, including any warranty of merchantability or fitness of purpose, is expressly limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.



KOHLER CO. Kohler, Wisconsin 53044 Phone 920-565-3381, Fax 920-459-1646 For the nearest sales/service outlet in the US and Canada, phone 1-800-544-2444 KohlerPowerSystems.com

TP-6481 7/06

5.1 Warranty Period

Kohler Co. warrants all service parts for 90 days following installation regardless of the warranty status of the Kohler unit in which they are installed. Kohler Co. warrants service parts against defects in material or workmanship when an authorized Kohler service outlet installs the parts on a Kohler generator set or automatic transfer switch. Kohler Co. gives no allowance for labor, travel time, mileage, or incidental or consequential damages.

Parts sold over the counter and installed by an end customer or non-Kohler dealer do not carry a Kohler warranty. If you find a new part from your stock defective in material or workmanship, file a stock part claim.

5.2 Defective Assembly Components

If the defective new part is a replaceable component of an assembly in your stock, repair the assembly by replacing only the defective part whenever economically feasible. Refer to Section 1.7, Repair Recommendations for Assemblies.

5.3 Failed Part Warranty Claim

Claims for failed parts are submitted online. Users that need access for claims submission must successfully complete the e-learning course in order to submit claims online. Please contact the Warranty Dept. at warranty@kohler.com to obtain registration form.

Section 6 Reconditioned Generator Set Warranties

6.1 Class Generator Set Definitions (Used/Noncurrent, Class I, II, III)

The number of operating hours and condition of the unit define generator set classes. Use the classifications listed below as a guideline for the generator set's condition.

Used/Noncurrent. Newly built generator sets returned from testing or trade shows.

Class I. Generator sets returned to the factory showing minor evidence of use. Kohler Co. has restored Class I generator sets to operating condition. Class I generator sets may or may not include models of the latest specifications.

Class II. Generator sets returned to the factory showing evidence of extensive use. Kohler Co. has repainted and restored Class II generator sets to operating condition. Class II generator sets may not include models of the latest specifications.

Class III. Generator sets returned to the factory showing evidence of extensive use. Kohler Co. repaints some Class III generator sets and restores them to operating condition. Class III generator sets are usually older models and styles.

6.2 Class Generator Set Hours of Use and Warranty Coverage

Figure 6-1 summarizes accumulated operating hours and warranty periods for reconditioned generator sets.

	Accumulated Operating Hours		
Classification	Diesel	Gas/ Gasoline	Warranty Coverage
Used/Noncurrent	Up to 50	Up to 25	Standard
Class IG	_	26-100	6 months
Class ID	51-150	_	6 months
Class IIG	_	101-200	30 days
Class IID	151-300	_	30 days
Class III	Over 300	Over 200	None, but warranted to work at time of receipt

Figure 6-1 Warranty Coverage for Reconditioned Generator Sets

Section 7 Engine Warranties

Kohler distributors/dealers are authorized to service the following generator set engines:

- Ford
- General Motors
- Kohler
- Yanmar

Section 8 Warranty Reimbursement Policy

Upon approval of the claim, Kohler Co. will issue the payment/credit as outlined in this section.

8.1 Kohler Parts

Reimbursement for parts used for warranty repairs follows the profit schedule below.

Note: Reimbursement with profit applies only to distributor/dealer-inventoried (stock codes 1 and 2) Kohler parts.

8.1.1 Reimbursement for Warranty Repairs

Service Parts	Distributor	Dealer	
Generator or ATS stock codes 1 and 2 parts (profit applies)	List less 28%	List less 10%	
Other generator or ATS parts (profit not applicable)	Net price	List less 25%	
Note: Kohler Engine Part. Refer to the generator set service parts price indicator (see Section 8.1.2).			

8.1.2 Generator Set Parts Price Indicator

Part No.	Price Indicator Type
TP-5426	Printed Version
TP-6070-CD	CD-ROM

8.2 Repair Cost Requiring Factory Preauthorization

If the estimated repair costs (parts and labor), including short block or engine replacement, exceed 50% of the product's original net value, submit a Pre-Authorization Claim before starting the repair as Kohler Co. may elect to replace the product. In case of replacement, the warranty on the replacement unit assumes the balance of the original warranty period.

Note: If a single repair is expected to exceed \$3,000, submit a Pre-Authorization Claim before the repair is started.

8.3 Labor Rates

Use the retail labor rate registered at Kohler Co. to determine the labor credit. All labor rates and labor rate increases are subject to Kohler Co. approval. Kohler Co. does not allow overtime labor rates. If the customer demands overtime work, the customer must pay the difference between overtime and standard hourly rates.

Note: Kohler Co. requires dealers and distributors to register their retail labor rates. To register and change labor rates, request Form K-325, Kohler Dealer Agreement Registration and Change Notification, from your distributor. The distributor forwards a copy to Kohler Co. Customer Communications for processing.

8.4 Travel

Kohler Co. pays travel time and mileage for warranty repair parts as follows:

Stock Item Codes	Travel Time and Mileage
1 or 2	One Round Trip
3, 4, or 5	Two Round Trips

Kohler Co. limits *total mileage* payment per repair to the distributor's area of responsibility (regardless of the number of round trips required) as follows:

Application	Mileage Limit
Stationary	322 km (200 miles)*
* Applies to US installations. Contact the generator set warranty administrator for international installations.	

Kohler Co. pays *travel time* at your retail labor rate as registered at Kohler Co. and reimburses travel time at a travel rate of 45 miles per hour plus an operating expense of 66 cents per mile.

Kohler Co. pays international claims based on the currency conversion rates in effect at the time the claim is paid.

Kohler Co. allows air travel not exceeding vehicle mileage and travel time charges. Attach the air travel receipt to the claim form.

Exclusions

- Kohler Co. issues travel credit for one person only. Kohler Co. does not accept expenses for supervisory personnel.
- Kohler Co. does not allow travel time for replacement of defective components which do not affect normal
 operation of the unit and which could be replaced during the next scheduled maintenance visit.
- Kohler Co. does not allow travel time for problems detected during initial startup. Include startup travel time in the job startup cost.

8.5 Freight Charges

The Kohler Co. warranty covers ground freight only.

Note: The warranty does not cover emergency order charges on service parts with stock codes 1 or 2.

Note: Kohler Co. does not cover freight charges incurred for non-Kohler parts purchased or ordered to replace failed Kohler parts.

8.6 International Duties/Special Charges

Kohler Co. reimburses for duties and special charges at the Kohler Co. approved, registered rate.

8.7 Generator Set or ATS Replacement

If the distributor/dealer replaces a complete generator set or ATS under warranty with a unit from stock (requires Kohler Co. authorization; submit an online pre-authorization claim before unit is replaced) Kohler Co. reimburses the distributor/dealer an additional 3% of the servicing account net cost of the generator set or ATS when the unit comes from inventory. This does not apply to units ordered from the factory.

Kohler Co. reimburses the distributor/dealer on a net cost basis for units ordered from the factory for warranty replacement purposes. Replacement units assume the remainder of the original unit's warranty period.

Note: Kohler Co. does not reimburse for replacement units without a copy of the invoice for the replacement attached to the claim when submitting for review.

Section 9 Warranty Submittal Procedure

Claims are submitted online to Kohler Co. Upon successful completion of the "e-learning" course the factory will provide the user with a login and password to the warranty system. The online warranty system provides helpful information on the different claim types as well as instructions and answers to frequently asked questions.

Some items to note:

- Do not submit claims until repair is complete unless requesting pre-authorization.
- Claims are to be submitted within 30 days of repair.
- Hold defective parts for 90 days from the date of the claim payment. Kohler Co. may request return at anytime within that 90 day period.
- Claims that are in the approved pre-authorization folder, pending part return folder and feedback folder require action from the user that submitted the claim in order to move claim forward.
- EFFECTIVE 4/15/14 approved pre-authorization claims older than 6 months will be removed from the system.

Section 10 Generator Warranty Return Procedure

10.1 Generator Warranty Return

When Kohler Co. requires the return of a claimed inoperative part, the claim is moved to the "Pending Part Return Folder" in the online warranty system. The service entity must complete the PSR following the online instructions and returned item(s) must be received at the factory within 30 days to avoid claim rejection.

NOTE: Once a claim has been rejected for non-return of parts it cannot be resubmitted.

Kohler Co. offers no reimbursement for materials returned without authorization. Kohler Co. reserves the right to return or scrap materials from unauthorized returns.

Section 11 Warranty Claim Payment Appeal Procedure

Kohler Co. attempts to be fair and consistent in the administration of the warranty policies and procedures. If you are not satisfied with claim payment, use the following appeal process.

11.1 Warranty Claim Reimbursement Appeal Process

Appeals are submitted on a paid claim by copying the claim, removing the items that have already been paid and submitting the additional item(s) with an explanation of the appeal.

11.2 Verify Warranty Coverage in Advance

You can reduce warranty claim disputes by verifying warranty coverage in advance by using the unit history section of the warranty site or submit a claim for pre-authorization.

