

Parts

KOHLER
POWER SYSTEMS

The publication of the Kohler Power Systems Aftermarket Parts Department



Buzz...

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Parts Research Nugget

How to find engine parts for specification numbers not covered in the parts catalog

If you need to find an engine part and discover that the designated parts catalog does not contain the information for your specification, follow the steps below.

Example: Your engine assembly number is GM13972, and you are looking for the intake manifold.



Steps to Find Engine Parts for Spec Numbers Not Covered in the Parts Catalog

Steps	Example
1. Use KOHLERnet or microfiche to determine the engine assembly number.	Engine assembly is GM13972
2. Turn to the 105 engine group parts breakdown of the generator parts catalog to find your engine assembly number.	TP-5738 (8/02) page 109
3. Note the variation corresponding to the engine assembly number.	Variation is 117
4. Turn to the spec index in the front of the parts catalog.	TP-5738 (8/02) page 5
5. In the 105 group column find the variation number that corresponds to the engine assembly number.	TP-5738 (8/02) page 5
6. Read left from variation number to the spec column.	The first spec that uses engine group variation 117 is PA-19729.
7. Use that spec number to find engine parts.	Intake manifold part number is GM17484 per TP-5738 (8/02) page 53

Note: Use this method *only* when researching engine parts. *Do not* use it to find other parts.

Procedure for Ordering Conversions,* Replacement Nameplates,** and Vendor Direct-Ship Parts

For your convenience, the Aftermarket Parts Department can now accept conversion and nameplate orders on KOHLERnet, as well as orders for parts that you want shipped directly from our vendor to you. Refer to the table below for instructions on how to place these orders.

Order Entry Logistics & Information

Description	Conversion	Nameplate	Vendor Direct Ship
Process			
How to order	Submit order on KOHLERnet		
Order type	Standard order		
Shipping condition	UPS ground—Conversion information is sent by email.***	UPS ground—Nameplates are delivered freight free by first class U.S. mail.*** The distributor pays freight associated with any other carrier.	Click drop-down arrow and select desired shipping.
Part number	Conv	Nameplate	Ven-num
Order notes	Include the model, specification, and serial numbers of the unit to be converted and the configuration to which you want to convert. Include your e-mail address so the conversion information can be sent to you.	Include the model, specification, and serial number of the unit. Also include the kW, kVA, amps, volts, hertz, and other nameplate information for the new configuration. If you are requesting a duplicate nameplate, explain what happened to the original nameplate. Enter desired alternate shipping method if you do not want U. S. Postal Service First Class delivery.	List each "Vnum200x-xxx" to be ordered with a description of the part(s) you are ordering and your freight account number.
Notes			
Lead time	Allow about a three-week lead-time to process your request. If your request is urgent, e-mail aftermarketparts@kohler.com with your order number and the date required. Every effort will be made to meet your request.		Provided with "Vnum 200x-xxx" reference number.
Miscellaneous	If after researching your request we find that we will not be able to provide you with information to perform the conversion, we will notify you and we will cancel your order.	The factory service department logs all changes in the warranty system.	Your order ships directly from our vendor to you. A \$30.00 vendor ship-direct charge will be added to your order

* Refer to Parts Buzz Volume 1.3 of June 2002 for more information on conversion requests.

** Refer to Parts Buzz Volume 1.4 of October 2002 for more information on ordering replacement nameplates.

*** Because there is no shipping condition for email or first-class U.S. mail, use UPS ground.



New Literature Releases

Following are new parts catalogs issued to the field since 3/1/03. Please make sure your parts department has a copy. Order additional copies from your supplier of Kohler Power Systems Aftermarket parts.

Parts Catalogs Released Since 3/1/03

Parts Catalog	Description	Rev Date
TP-5426	Pricelist, Service Parts	7/03
TP-5434	P/C John Deere 4039/4045	4/03
TP-5543	P/C 17/18RY; 18/20/30RZ	7/03
TP-6021	P/C 450REOZD/500-1000ROZD-4	7/03
TP-6108	P/C GM 8.1L, Natural Gas	3/03
TP-6142	P/C 20ROZJB/20-230REOZJB, Industrial	3/03
TP-6184	P/C 200-300REOZV	6/03
TP-6185	P/C 350-500REOZV	6/03
TP-6190	P/C Kohler D300-D400, 275-400REOZV	6/03
TP-6191	P/C Kohler D500 16.1A60/A50 Eng, 500REOZV	6/03
TP-6192	P/C Kohler D200, 200REOZV	6/03
TP-6193	P/C Kohler D250, 230/250REOZV	6/03
TP-6213	P/C 20EORZ-RT, Trailer-Mounted	4/03
TP-6217	P/C 1350-2000REOZDB, Industrial	3/03

Emergency Orders and Priority Orders Defined and Explained

Approximately one-third of all parts orders are emergency orders. From time to time we find pockets of confusion regarding the procedures for emergency order handling. This article intends to clarify and reinforce procedures to ensure that when you enter an emergency order, it arrives the next morning.

Emergency Order. An emergency order is an order for a critical service part for a unit-down situation where the critical service *part is in stock* at the factory and can ship the same day that the order is submitted. Emergency orders are assessed a \$30 handling charge and ship next-day air. If we don't have stock but you need emergency treatment, please process a priority order.



Emergency Order Deadline for Same-Day Shipment

Warehouse with stock

Main	Remote	Order Deadline	Order Type
Yes	N/A	3:30 p.m. CST*	Emergency
No**	Yes	1 p.m. CST*	Emergency
No	No	N/A***	Priority

N/A=Not applicable

* If you place an emergency order after the deadline, the order ships the following business day, and the emergency order policies and \$30 emergency fee apply.

** If KOHLERnet indicates there is no stock, e-mail aftermarketparts@kohler.com with subject Emergency Stock Check so we can check stock at other warehouses for you. If the part is available from another warehouse, please enter your emergency order by 1 p.m. for same-day shipment. If the sales coordinator indicates that the part is not available, enter a priority order.

*** Process a priority order

Emergency Order Handling. Emergency order handling involves special processing and expediting to pick, pack and ship the order the day it is placed:

- Processing emergency orders ahead of other order types.
- Sending a pick list to the floor immediately upon order processing.
- Picking, packing and shipping emergency parts orders ahead of other order types.

Priority Order. Like an emergency order, a priority order applies to a unit-down situation. But a priority order does not ship the same day because there is no stock at the factory. However, a priority order is expedited, and the part ships next-day air upon the part's arrival at the factory. The \$30 emergency handling fee does not apply to priority orders. The small-order handling fee applies to orders with a net value of less than \$100 except orders that are drop-shipped to registered dealers.

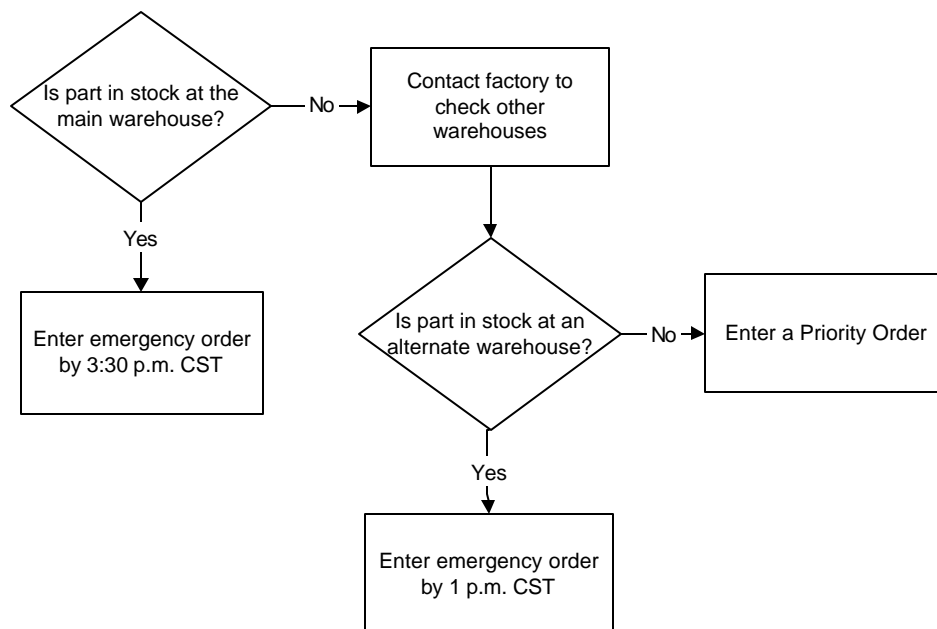
Priority vs. Emergency Order. Use the following chart to determine which type of order to place to avoid emergency charges for orders that do not meet the emergency criteria.

Summary of Order Characteristics for Emergency Orders and Priority Orders

Characteristic	Emergency	Priority
For emergency, unit-down	Yes	Yes
For a specific model, spec and serial number	Yes	Yes
Ships same day	Yes	No
Ships next-day air	Yes	Yes
Parts in stock at factory or vendor	Yes	No
Ship complete	Yes	No
\$30 emergency handling fee	Yes	No
\$25 small-order handling fee for orders of less than \$100 net	No	Yes

Emergency Orders and Priority Orders Defined and Explained (Cont.)

Emergency Order Process With Deadlines



OOPS!!!

Parts Catalog Corrections

We've discovered some errors in parts catalogs. Please update your service files with the following corrections.

Parts Catalog Corrections

Service File Market	Parts Catalog	Rev. Date	Catalog Description	Pg. No.	Item	Item Desc	Variations	New No.	Incorrect No.
Industrial	TP-5704	3/94	P/C 20-100RZ	57	12	Block, Terminal	Various	295314	259314
Mobile	TP-5411	5/01	P/C 10/12CC/CZ Ford VSG411	33	1	Rotor Assembly	10	A-249376	A-24937
Marine	TP-5591	2/03	P/C 11-14CCOZ/CCFOZ, 11-15.5EOZ/EFOZ	23	15	Piston with Rings, 1.25 OS	2	GM13302	GM13301
Marine	TP-5591	2/03	P/C 11-14CCOZ/CCFOZ, 11-15.5EOZ/EFOZ	23	17	Ring Set, Piston	2	GM13301	GM13302
Mobile	TP-5607	3/01	P/C 15/20/CCO/RCOZ Yanmar	37	3	Hose, molded air intake	17	226957	226975
Industrial	TP-5704	3/94	P/C 20-100RZ	57	12	Terminal block	Various	295314	259314

Newsletter Suggestions?

We welcome your suggestions. Please send them to Anne Feudner:

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